



A Connecticut Medical Assistance Program Workshop

For Home Health Agency Providers

Presented by:

The Department of Social Services (DSS) and Hewlett Packard Enterprise

Are you or your staff in need of a refresher in current Connecticut Medical Assistance Program Home Health Agency Provider policies and claim submission procedures? This workshop will provide you and your staff with a review and understanding of changes to Home Health claim submission and will review policy changes that impact how claims are submitted or processed today.

Workshop Topics Will Include:

<ul style="list-style-type: none"> • Impact of PCA and ABI Waiver Changes in 2016 on Home Health Services <ul style="list-style-type: none"> ○ Importance of Eligibility Verification ○ Service Authorization ○ Claim Denials/Corrective Action ○ Monthly Claims Reprocessing and Remittance Advice Impact 	<ul style="list-style-type: none"> • Electronic Visit Verification - Preparing for Implementation <ul style="list-style-type: none"> ○ Mandatory Training/Welcome Kit ○ Caregiver Training ○ Other Training Tools ○ Know Your Resources
<ul style="list-style-type: none"> • New Medication Prompt Code – H0033 <ul style="list-style-type: none"> ○ Code Use ○ Impact on CTBHP Claims 	<ul style="list-style-type: none"> • Elimination of Paper Claims
<ul style="list-style-type: none"> • Medication Reminder Service Code – S5185 <ul style="list-style-type: none"> ○ Service Restrictions 	<ul style="list-style-type: none"> • Provider Re-Enrollment
<ul style="list-style-type: none"> • Current Medicare Cost Avoidance Requirements 	<ul style="list-style-type: none"> • Provider Resources

Please follow the registration instructions below to register for the workshop. Seating is limited, so be sure to **register by the designated due date**. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us. We look forward to seeing you at the workshop!

WORKSHOP LOCATIONS, DATES, AND TIMES

The locations, dates, and times for the Home Health Agency Provider Refresher Workshops are listed below. The registration link is listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please refer to the “How to Register for a Workshop” instructions below if you require further assistance with the registration process.

Workshop Locations, Dates and Times:

Registration Due Date:

Connecticut Hospital Association, 110 Barnes Road, Wallingford, CT
Friday, November 11, 2016

1:00 pm – 4:00 pm

Wednesday, November 9, 2016

<https://www.surveymonkey.com/r/HMHLTHRefresherWkshp1112016>

HP MyRoom Virtual Classroom Training
Wednesday, November 16, 2016

9:00 am – 12:00 pm

Friday, November 11, 2016

<https://www.surveymonkey.com/r/HomeHlthRefresherWkshpVR11162016>

HOW TO REGISTER FOR A WORKSHOP

To register for these workshops, visit the www.ctdssmap.com Web site and go to Information, then Publications and scroll down to Provider Workshop Invitation Forms. Select the Home Health Refresher Workshop you wish to attend and click on the Registration Link.

Due to limited seating availability, the workshop held at Connecticut Hospital Association (CHA) is limited to two (2) attendees per provider. Each attendee from the same provider office must register separately.

Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number. Please retain this number for your records should you need to discuss your registration with Hewlett Packard Enterprise. If you do not receive a confirmation number, you have not successfully registered for this workshop.

Please be sure to include all of the registration information indicated below to ensure timely and accurate attendance registration.

HP MyRoom Virtual Classroom Training

Hewlett Packard Enterprise utilizes internet virtual classrooms that allow class participants to attend a workshop without leaving their office. Participants will be provided a key to an internet classroom to attend the **Home Health Refresher Workshop**. At the same time, participants will dial into a conference call and have an opportunity to ask questions. Providers who register for this training will receive an email from Hewlett Packard Enterprise with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received 3 days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

Please supply the following information when registering for a workshop:

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- **Email Address** (Required for Internet Virtual Classroom Training)
- Name of Attendee

IMPORTANT NOTICES:

Copy of Workshop Presentation

The workshop presentation will be available on the www.ctdssmap.com Web site. To access the presentation, from the www.ctdssmap.com Web site Home page, select Provider Services. Under Provider Training, click the “here” link. Under “Materials”, click the “Home Health Workshops” link, then select the Home Health Refresher 2016 Workshop.

Inclement Weather

Should inclement weather occur on the date of a workshop, resulting in a late opening or closure, Hewlett Packard Enterprise will post a notice of workshop delay or cancellation at **1-844-225-1164, extension 2154000**.

IMPORTANT NOTICES:

CHA is a smoke-free campus

******* NO SMOKING ALLOWED*******

The use of tobacco products is prohibited on the grounds, sidewalks, delivery areas, and parking lots.
Refreshments will **not** be served.

DIRECTIONS

Connecticut Hospital Association

110 Barnes Road, Wallingford, CT 06492 (203)265-7611

- **1-91 NORTHBOUND:** Take Exit 15. At the end of the Exit ramp, turn LEFT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the *7th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.
- **I-91 SOUTHBOUND:** Take Exit 15. At the end of the Exit ramp, turn RIGHT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the *6th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.
- **Wilbur Cross (Route 15) NORTHBOUND:** Take Exit 66. At the end of the Exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *4th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.
- **Wilbur Cross (Route 15) SOUTHBOUND:** Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *5th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.

- **I-84 EASTBOUND:** Take Exit 27. Proceed onto Route 691 East. Follow to the WILBUR CROSS PARKWAY SOUTHBOUND. Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *5th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.

***IMPORTANT ~ Traffic light count includes light at the end of ramp**