



Connecticut Medical Assistance Program Workshop

Presented by

The Department of Social Services (DSS) and DXC Technology

- Who:* Electronic Visit Verification (EVV) Mandated Providers
- What:* How to Fill Out the Fixed Visit Verification (FVV) Device Request Form
- When:* Friday, July 14, 2017 2:00 PM – 3:00 PM
Monday, July 17, 2017 2:00 PM – 3:00 PM
- Where:* Virtual Room
- Why:* To provide instruction in how to request a Fixed Visit Verification device, return a device or replace one currently placed in a client’s home

Topics Include:

<ul style="list-style-type: none">• When to Request an FVV Device	<ul style="list-style-type: none">• Gathering the Appropriate Information
<ul style="list-style-type: none">• Submitting a new FVV Device Request	<ul style="list-style-type: none">• Submitting a Replacement Device Request
<ul style="list-style-type: none">• Submitting a Return Device Request	<ul style="list-style-type: none">• FVV Device Denied – Why?
<ul style="list-style-type: none">• Requested an FVV Device – What Next?	<ul style="list-style-type: none">• Tips to Remember

Please follow the registration instructions below to register for the workshop of your choice. Space is limited, so be sure to **register by the designated due date**. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. If you have any questions regarding FVV devices, prior to the training, please contact the EVV mailbox at ctevv@dx.com. Please join us. We look forward to your participation in our workshops!

WORKSHOP LOCATIONS, DATES, AND TIMES

Internet Virtual Classroom Training

DXC Technology is utilizing a training option which uses an internet virtual classroom and allows class participants to attend a workshop without leaving their office. Participants will be provided a key to an internet classroom to attend the FVV Device Request Form training. At the same time, participants will dial into a conference call and have an opportunity to ask questions. Providers who register for this training will receive an email from DXC Technology with directions on how to attend this training. For this reason, it is critical that providers enter a valid email address at the time of registration. If this email is not received 3 days prior to the day of the training, please contact the Provider Assistance Center at 1-800-842-8440.

Workshop dates and times for the FVV Device Request Form training workshops are listed below. The registration links for each session are listed in the right hand column below. To register for a workshop, select the appropriate link and register online. Please refer to the “How to Register for a Workshop” instructions on the following page if you require assistance with the registration process.

Workshop Locations, Dates and Times:	Time	Register By:	Registration:
Friday, July 14, 2017	2:00 pm – 3:00 pm	Monday, July 10, 2017	Click to Register
Monday, July 17, 2017	2:00 pm – 3:00 pm	Tuesday, July 11, 2017	Click to Register

HOW TO REGISTER FOR A WORKSHOP

To register for this workshop online, visit the www.ctdssmap.com Web site and go to Information, then Publications and scroll down to Provider Workshop Invitation Forms. Select the workshop you wish to attend and click on the Registration Link.

Please be sure to include all of the registration information indicated below to ensure timely and accurate attendance registration.

Please supply the following information when registering for a workshop:

- Provider Name
- NPI Number, if applicable
- Contact Name
- Telephone Number (including Area Code)
- Name of Attendee
- Email Address

Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number. Please retain this number for your records should you need to discuss your registration with DXC Technology. If you do not receive a confirmation number, you have not successfully registered for this workshop.

Due to limited seating availability, the workshop is limited to two (2) attendees per provider. Each attendee from the same provider office must register separately.