

## **REQUESTS FOR BACK-DATED PRIOR AUTHORIZATIONS**

Back-dated prior authorizations are **approved** in the following circumstances:

### **1. Cases Involving Retroactive Eligibility**

Often Medicaid eligibility is granted retroactively to the date of the application. In such cases, the pharmacy may choose to bill Medicaid and reimburse the client for cash prescription purchases during the time the client's eligibility was under consideration. If retroactively billed claims require prior authorization, a pharmacist's verbal statements regarding retroactive coverage are acceptable.

### **2. Claims billed to one program when the client was eligible for another.**

Clients enrolled in a different program are sometimes made retroactively eligible for Medicaid. Because programs have different processing requirements, particularly around prior authorization requirements, it may be necessary to request a backdated PA so the pharmacy can reprocess the claim. If retroactively billed claims to the Medicaid program require prior authorization, a pharmacist's verbal statements regarding retroactive coverage are acceptable.

### **3. Claims that need to be corrected**

Claims may have been submitted with errors (e.g., wrong quantity dispensed, days supply, etc.). These claims need to be reversed and submitted correctly. A backdated PA will be approved if the earlier claim can be verified by the PPACC personnel based on submitted claims in the client's history.