



DXC Technology Provider Electronic Solutions software lets Connecticut Medical Assistance Program providers verify patient's eligibility and submit and correct claims for services—all electronically. The software makes submitting Connecticut Medical Assistance Program claims easier and more accurate (built-in features check claims for common errors before they are submitted), so it helps providers get paid faster.

DXC Technology Provider Electronic Solutions supports the following transactions:

- Batch Eligibility
- Long Term Care claims

Features of this claim-submission software include:

- Long Term Care claims and eligibility inquiries can be submitted in batches.
- Software upgrades are available on-line from this web page.
- Field-specific help is available. Just press F1.
- Detail reports are available that display all the data for a claim.
- You can fill in some data--such as provider ID and provider name--automatically from a list. To add to the list, double-click in the field; type the data and click **Save**; click the **down arrow** or double-click in the field to add this data to the claim.
- On-line help has complete instructions for forms, lists, reports, database maintenance, archiving, and more.

How to enroll

If you want to submit electronic transactions with the Connecticut Medical Assistance Program, you must have a trading partner ID, Web Logon ID and Password. In order to obtain a trading partner ID, Initial Web User ID and Personal Identification Number (PIN), complete the on-line Trading Partner Agreement available at www.ctdssmap.com and click on Trading Partner tab, then Trading Partner Enrollment.

Provider Electronic Solutions Installation

The Provider Electronic Solutions software is available on the Connecticut Medical Assistance Program Web site at www.ctdssmap.com

Note Windows NT and 2000 Pro Users with Windows NT or Windows 2000 Pro must have 'administrator' rights to install this software.

Provider Electronic Solutions may be installed on a computer's hard disk drive or on a network. When you begin the installation, you will need to choose between a **Typical** or **Workstation** installation. Choose **Typical** if you are installing the software on a personal computer or as a standalone. Choose **Workstation** if you are installing on a personal computer connected to a network and you wish to share a common database on the network. You may install Provider Electronic Solutions on as many PCs as needed.

For network installation, the database should reside on the server and the application can be loaded onto individual PCs. Choose **Typical** to install the database on the network making sure to specify a network path. Choose **Workstation** to install the application on all client PCs.

Equipment Requirements for Provider Electronic Solutions

Provider Electronic Solutions is designed to operate on a personal computer (PC) system with the following equipment requirements:

Minimum	Recommended
Pentium II	Pentium II
Windows 98, 2000/XP	Windows 2000, NT, XP
Microsoft Internet Explorer 5.5 or greater	Microsoft Internet Explorer 5.5 or greater
64 MB RAM	128 MB RAM
800 X 600 resolution	1024 X 768 resolution
100 MB free hard drive space	100 MB free hard drive space
Printer with 8pt MS sans serif is preferred	Printer with 8pt MS sans serif

Note If you have a version of Internet Explorer below 5.5, contact Microsoft.

Installing Provider Electronic Solutions

This section describes how to install Provider Electronic Solutions on your computer or computer network. If you have never installed Provider Electronic Solutions, you will want to select the **Full Install** version option from the Provider Electronic Solutions Full Install link. If you have installed and used Provider Electronic Solutions, you will want to select the **Upgrade** option described in Upgrade Installation Instructions link.

The **Typical** option installs all of the Provider Electronic Solutions files, including the Provider Electronic Solutions database. This option is used when installing Provider Electronic Solutions on a standalone computer or an initial installation on a network server.

Installation on a Standalone Computer

Beginning the Installation

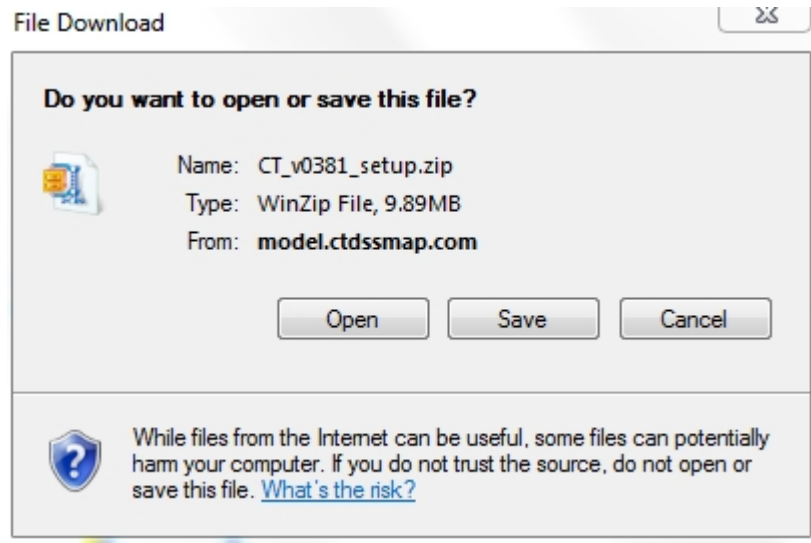
Step 1 Select the version you want to install from the Provider Electronic Solutions Full Install column.

Note It is recommended to install the newest 3.81 version.

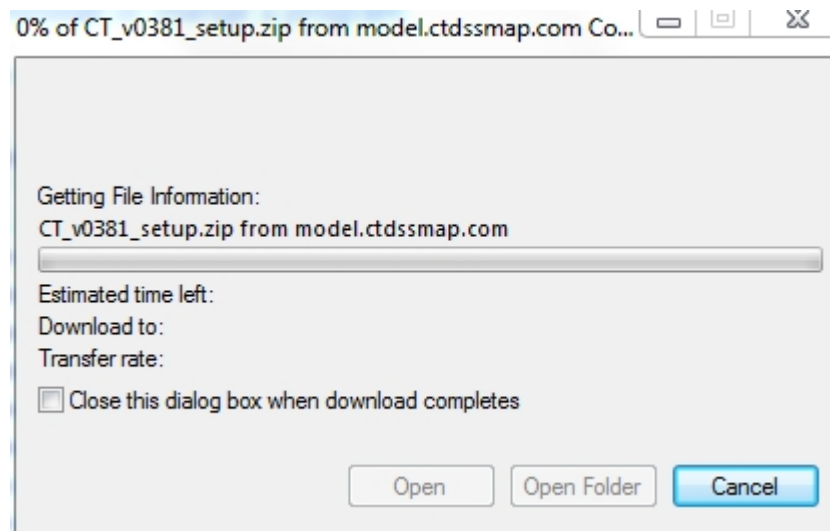
*All prior versions with the exception of 3.80 have been removed as of 10/28/14. Providers needing assistance with prior versions of the PES software can contact the EDI helpdesk at 1-800-688-0503.

Provider Type	Provider Electronic Solutions Full Install	Provider Electronic Solutions Upgrade
All Providers	Instructions for downloading Full Version of Provider Electronic Solutions 3.81 Download version 3.81 for initial installation.	Download 3.81 upgrade (Newest upgrade) Note: You must be running version 3.80 prior to applying this upgrade. Warning: The 3.81 upgrade will remove the Professional, Dental, Inpatient, Outpatient/Home Health claim submission transactions and the claim status request transaction. Upgrade instructions via the Web. OR Upgrade Instructions via Provider Electronic Solutions Provider Electronic Solutions 3.81 Upgrade Provider Electronic Solutions 3.80 Upgrade
Provider Electronic Software Material	PES Handbook How to set up options tab: Acceptance Production	How to read a 999

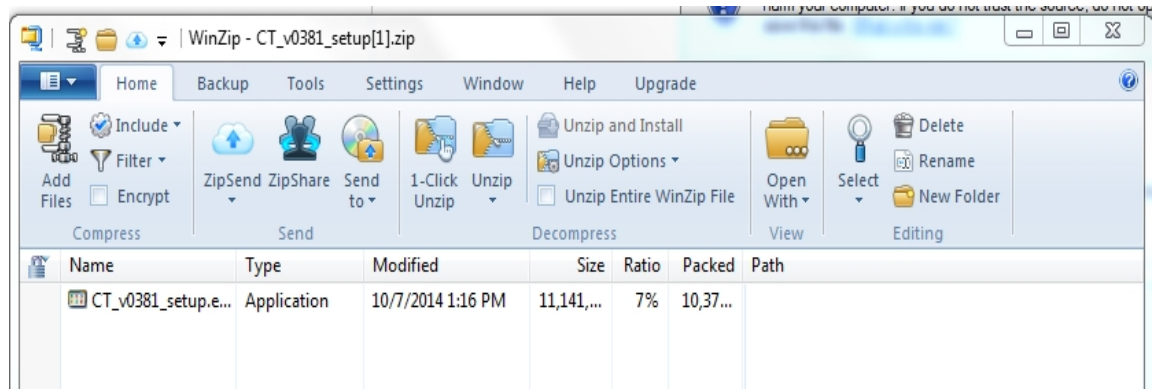
Step 2 The File Download screen displays. Click **Open**.



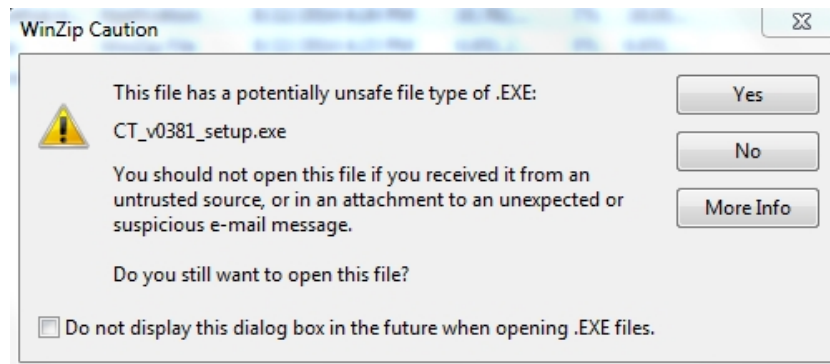
Step 3 The file will start to unzip. Let the file completely unzip.



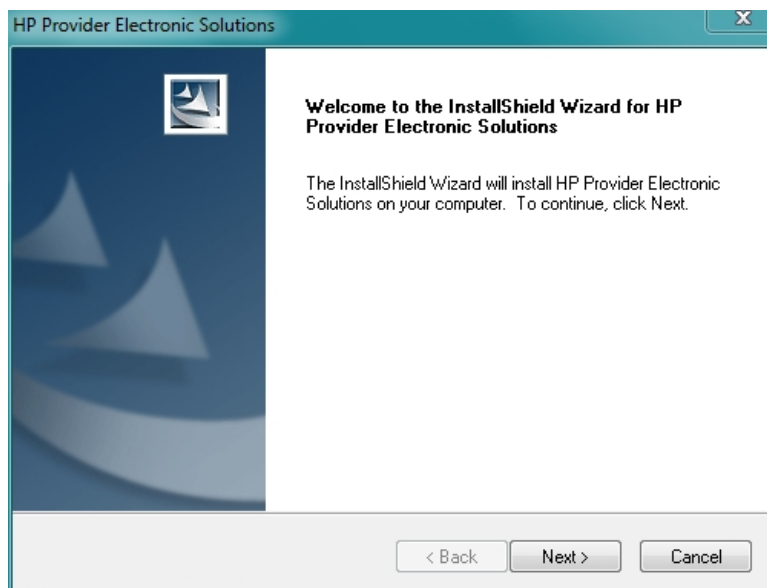
Step 4 CT_v0381_setup will display in the WinZip window. Double-click **CT_v0381_setup.exe**.



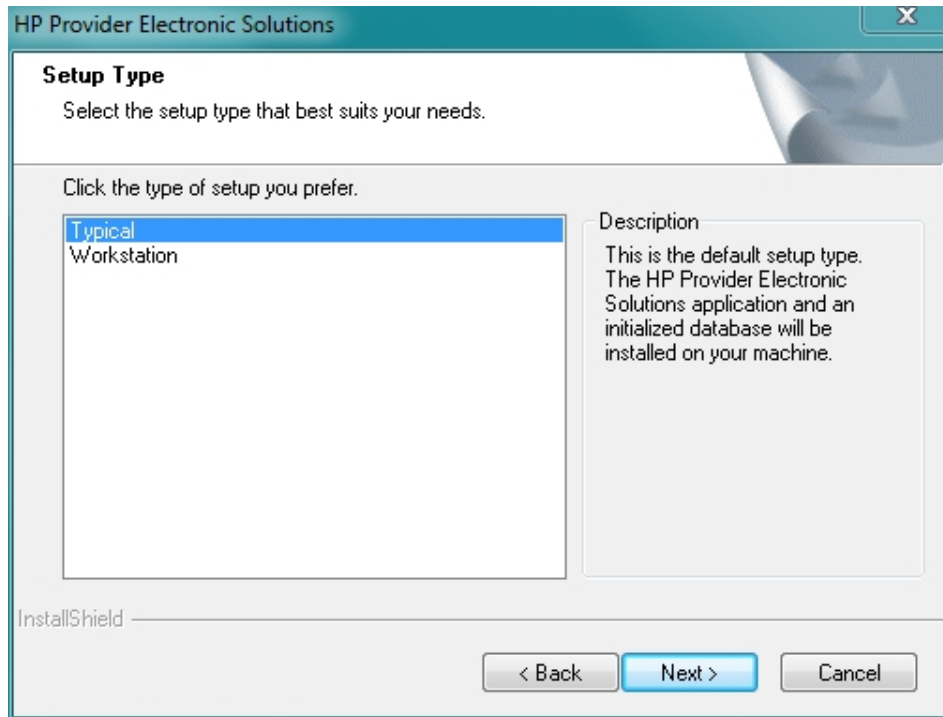
Step 5 WinZip Caution screen may display. Click **Yes**.



Step 6 The Welcome to the InstallShield Wizard screen displays. Click **Next**.

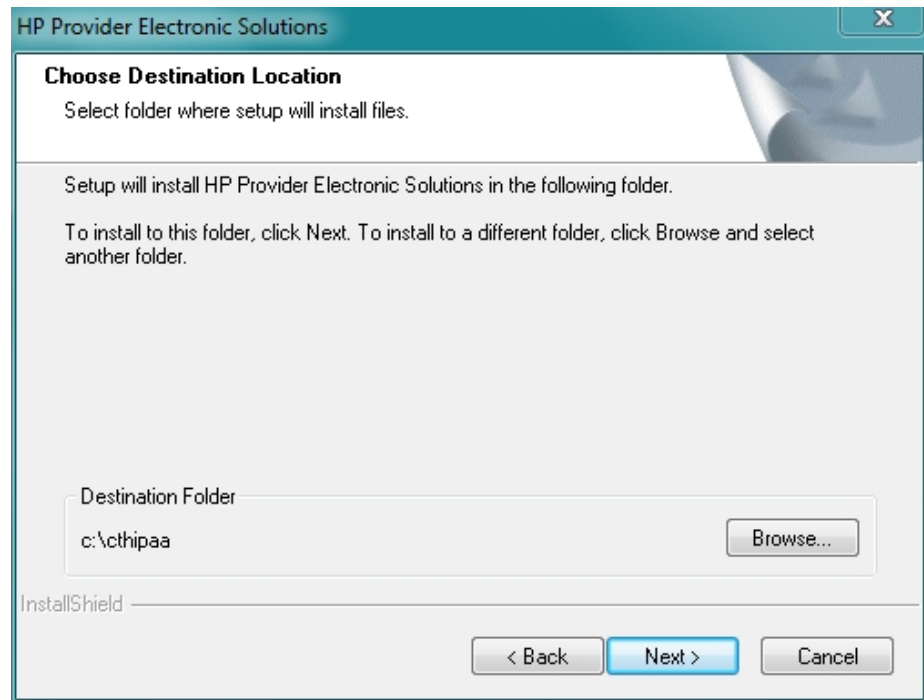


Step 7 The Typical setup will default and click **Next**.

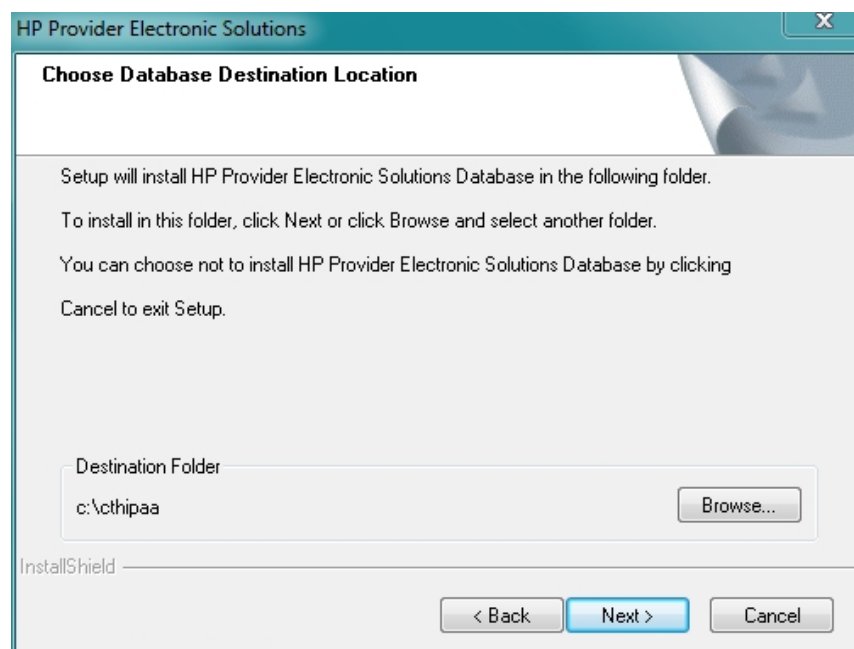


Step 8 Click **Next** to accept the default destination location for the software.

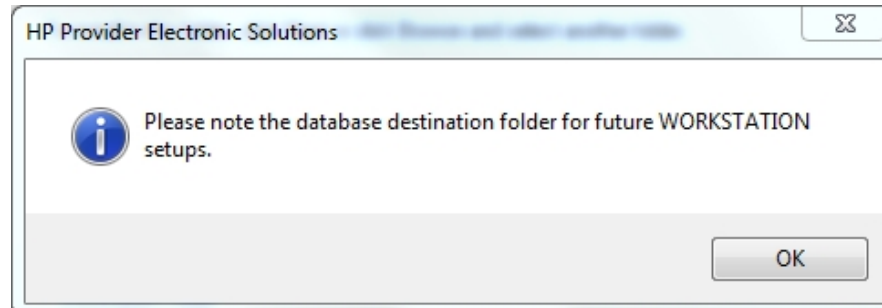
Tip 7 and 8 will default to C:\ on your computer.



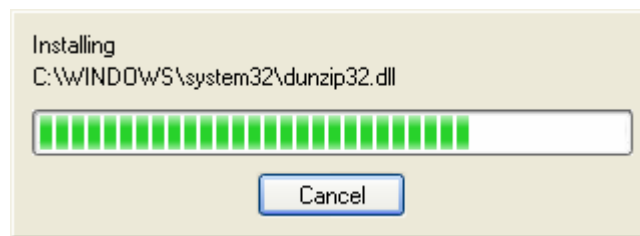
Step 9 Click **Next** to accept the default destination for the database.



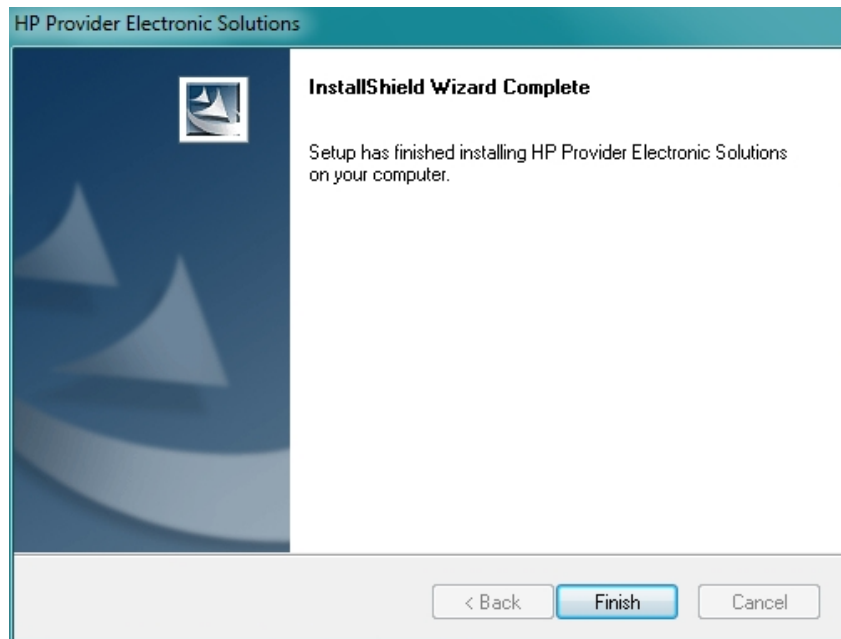
Step 10 A pop-up box displays to note the database destination folder for future workstations setups. Click **OK**.



Step 11 Will start the installing process. Let the installing process complete.



Step 12 When the installation is complete; click the Finish button to exit the installation.



Completing the Installation and Getting Started

When the installation is complete, a folder will be available on the user's desktop that contains two icons. A Provider Electronic Solutions icon to start the application and an Upgrade icon that checks for future upgrades.

To start Provider Electronic Solutions double click the blue Provider Electronic Solutions icon in the folder labeled CT HP Provider Electronic Solutions or click on the **Start** button in the Windows menu bar and select **Programs**. Select **CT HP Provider Electronic Solutions**.

Network Installation

To install the application for use by several users, you will need to perform a network installation. For a network installation, the Provider Electronic Solutions database can reside on the server and the Provider Electronic Solutions application can be installed on individual computers. You can install Provider Electronic Solutions on as many computers as needed.

The following instructions will install the shared Provider Electronic Solutions database on a network and the application on a computer.

- Step 1** Before you begin the installation, create a target directory on your network to hold the Provider Electronic Solutions database.
- Step 2** Follow procedures 1 through 5 of the installation instructions for a standalone computer. When prompted for the type of installation you want (Step 6), select **Typical** on the first computer. This will be the primary computer and will need to be upgraded first when upgrading the Provider Electronic Solutions software.
- Step 3** Select a target folder on the computer's C:\ drive or accept the default directory for the Provider Electronic Solutions application.
- Step 4** Select a target folder (i.e., a shared network folder or another disk) for the Provider Electronic Solutions database. Click **Next**.

Tip Make a note of the installation location for the Provider Electronic Solutions database; future computer installations will need to refer to this location.

- Step 5** A pop-up box displays to note the database destination folder for future workstation setups. Click **OK**.
- Step 6** When the installation is complete; click the **Finish** button to exit the installation.

Installation on Individual Computers on a Network

- Step 1** Follow steps 1 through 5 of the installation instructions for a standalone computer.
- Step 2** When prompted to select the type of installation (step 6), select **Workstation** and select **Next**.
- Step 3** Click **Next** to accept the default destination for the software.

4. Click **Browse** to select the target directory on the network in which you wish to locate the database. Click **OK**.
5. When the installation of the database on the network is complete, click on **Finish** to exit the installation.

Note You will need to perform Steps 1 through 6 on every workstation.
