

Refresher Training Videos

If you and your staff have already completed training but require a refresher on some aspects of the Santrax system, please refer to the videos below.

Provider Webinar Recording - Part 1	This video is a recording of a live webinar. The topics covered are Program Overview, EVV: Telephony/MVV/FVV and System Overview.
Provider Webinar Recording - Part 2	This video is a recording of a live webinar. The topics covered are Staff Module, Client Module, and Scheduling Module.
Provider Webinar Recording - Part 3	This video is a recording of a live webinar. The topics covered are Visit Maintenance, Billing Module and Reporting Module.
Consecutive Services Enhancement	This video provides instruction in the Consecutive Service Enhancement. This enhancement allows caregivers who are scheduled to perform consecutive visits for the same client to check out once at the start of care and once at the conclusion of care.
FVV Device Call Process Video	This video provides instruction in using the Fixed Visit Verification (FVV) device to capture visit check-in and check-out times.
MVV Check In & Out Process Video	This video provides instruction in using the Mobile Visit Verification (MVV) app to capture visit check-in and check-out times.
EVV Call Process Video	This video provides instruction in using the telephony method of visit time capture.
TPL Video	This video provides instruction for Home Health providers in maintaining Third Party Liability (TPL) payer information in Santrax. This information is helpful to those provider who want to maintain TPL information in Santrax or who use Santrax to export their Home Health claims.