

# Connecticut Medical Assistance Program Training Information

## Workshop Invitations

[Dental Provider Refresher Workshop Invitation](#)

[New Provider Workshop Invitation](#)

[Pharmacy Prior Authorization Workshop Invitation - Cancelled to be Rescheduled](#)

## Materials

[ABI Service Provider Workshops](#)

[Acupuncture Enrollment Workshop](#)

[Autism Waiver Service Provider Workshops](#)

[Behavioral Health Clinicians Workshops](#)

[Birth to Three Workshops](#)

[CHC Workshops](#)

[Community First Choice \(CFC\) S&P Coach Providers Billing and Web Claim Submission Workshops](#)

[Community First Choice \(CFC\) Support and Planning Coach - Enrollment Workshops](#)

[Connecticut Housing Engagement and Support Services \(CHESS\) – Enrollment Workshops](#)

[Connecticut Housing Engagement and Support Services \(CHESS\) – Billing and Web Claims Workshops](#)

[DDS Specialized Services Provider Workshops](#)

[DDS Performing Provider Re-Enrollment Workshops](#)

[Dental Workshops](#)

[Dietitian/Nutritionist Workshop](#)

[DMHAS Performing Provider Re-Enrollment Workshops](#)

[Durable Medical Equipment Workshops](#)

[Home Health Workshops](#)

[Hospice Workshops](#)

[Hospital Workshops](#)

[Integrated Care for Kids \(InCK\) Provider Billing and Web Claim Submission Workshop](#)

[Integrated Care for Kids \(InCK\) Provider Enrollment Workshop](#)

[Long Term Care Workshops](#)

[Mental Health Waiver Provider Workshops](#)

[New Provider Workshops](#)

# Connecticut Medical Assistance Program Training Information

[Non-Emergency Medical Transportation \(NEMT\) Enrollment Workshop](#)

[PCA Service Provider Workshops](#)

[Pharmacy Workshops](#)

[PNMI Enrollment Workshops](#)

[Professional Refresher Workshop](#)

[Provider Electronic Solutions \(PES\) Software Training Workshops](#)

[School Based Child Health Workshops](#)

[Substance Use Disorder \(SUB\) Billing and Web Claim Submission Workshops](#)

[Substance Use Disorder \(SUD\) Provider Enrollment Workshops](#)

[Support at Home Service Opportunities \(SHO\)](#)

[Targeted Case Management \(Non-Contracted\) Provider Workshops](#)

[Violence Prevention Professional \(VPP\) Provider Workshops](#)

[Waiver Provider Refresher Workshops](#)

[Web Claim Submission Workshops](#)

# Connecticut Medical Assistance Program Training Information

## Workshops

Dental Provider Refresher Workshop Invitation	Date	Time	Registration Due Date	Registration Form
MS Teams	Wed, March 11, 2026	9:00 AM - 12:00 PM	Sun, March 8, 2026	<a href="#">Register Here</a>
MS Teams	Thurs, March 26, 2026	9:00 AM - 12:00 PM	Mon, March 23, 2026	<a href="#">Register Here</a>

New Provider Workshop Invitation	Date	Time	Registration Due Date	Registration Form
MS Teams	Tues, March 24, 2026	9:00 AM - 12:00 PM	Thurs, March 19, 2026	<a href="#">Register Here</a>

Pharmacy Prior Authorization Workshop Invitation	Date	Time	Registration Due Date	Registration Form
MS Teams	Cancelled to be Rescheduled			

# Connecticut Medical Assistance Program Training Information

## Materials

### ABI Service Provider Workshops

#### Training Materials

**Audience:** ABI Service Providers

[ABI Service Provider Enrollment on the Web](#)  
[ABI Billing and Web Claim Submission Workshop 2016](#)  
[ABI Procedure Code Crosswalk](#)

### Acupuncture Enrollment Workshops

#### Training Materials

**Audience:** Acupuncture Providers

[Acupuncture Enrollment Workshop](#)

### Autism Waiver Service Provider Workshops

#### Training Materials

**Audience:** Autism Waiver Providers

[Autism Waiver Service Provider Refresher Workshop 2018](#)  
[Autism Waiver Service Provider Enrollment Workshop 2017](#)  
[Autism Waiver Procedure Code Crosswalk](#)

# Connecticut Medical Assistance Program Training Information

## Behavioral Health Clinician Workshops

### Training Materials

**Audience:** Behavioral Health Providers

[Behavioral Health Workshop Presentation 2025](#)

[Behavioral Health Workshop Presentation 2024](#)

[Behavioral Health Workshop Presentation 2023](#)

[Behavioral Health Workshop Recording 2023](#)

[Behavioral Health Clinician Attestation Form 2023](#)

[Behavioral Health Refresher Workshop 2020](#)

## Birth to Three Workshops

### Training Materials

**Audience:** Birth to Three Providers

[Birth to Three Billing and Web Claim Submission Workshop 2017](#)

[Birth to Three Enrollment Workshop 2017](#)

# Connecticut Medical Assistance Program Training Information

## CHC Workshops

### Training Materials

**Audience: CHC Service Providers**

[Procedure Code Crosswalk](#)

**CHC Service Provider Workshop- October 2016**

[Presentation](#)

**CHC Service Provider Enrollment**

[Presentation](#)

[Application Sample](#)

**Non-Medical Billing**

[Presentation](#)

**Care Plan and Claim Submission Changes - April 2014**

[Presentation](#)

**Web Claim Submission**

[Presentation](#)

**Update and Review - October 2014**

[Presentation](#)

**Update and Review - June 2015**

[Presentation](#)

## Community First Choice (CFC) Support & Planning Coach Providers Billing and Web Claim Submission Workshops

### Training Materials

**Audience: CFC Support and Planning Coach Providers**

[Presentation](#)

[EVV Training Self-Attestation Form](#)

[Provider Assurances Form](#)

# Connecticut Medical Assistance Program Training Information

## Community First Choice (CFC) Support & Planning Coach - Enrollment Workshops

### Training Materials

Audience: CFC Support and Planning Coach Providers

[Presentation](#)

## Connecticut Housing Engagement and Support Services (CHESS) - Enrollment Workshops

### Training Materials

Audience: CHESS Providers

[Presentation](#)

## Connecticut Housing Engagement and Support Services (CHESS)-Billing and Web Claims Submission Workshop

### Training Materials

Audience: CHESS Providers

[Presentation](#)

# Connecticut Medical Assistance Program Training Information

## DDS Specialized Services Provider Workshops

### Training Materials/

**Audience:** DDS Specialized Services Providers  
DDS Specialized Services Provider Billing Workshop

[Presentation](#)

DDS Specialized Services Provider Enrollment Workshop

[Presentation](#)

## DDS Performing Provider Re-Enrollment Workshops

### Training Materials

**Audience:** DDS Performing Providers

[Presentation](#)

## Dental Workshops

### Training Materials

**Audience:** Dental Providers

[Dental Provider Refresher Workshop 2025](#)

[Dental Provider Refresher Workshop 2023](#)

[Dental Provider Refresher Workshop 2020](#)

[Dental Web Claim Submission](#)

# Connecticut Medical Assistance Program Training Information

## Dietitian/Nutritionist Workshop

### Training Materials

**Audience:** Dietitian/Nutritionist Providers  
[Dietitian/Nutritionist Workshop 2025](#)

## DMHAS Performing Provider Re-Enrollment Workshops

### Training Materials

**Audience:** DMHAS Providers

[DMHAS Performing Provider Enrollment Presentation](#)

## Durable Medical Equipment Workshops

### Training Materials

**Audience:** Durable Medical Equipment (DME) Providers

[Face to Face Requirements for Initial Orders of Home Health Services and Certain Durable Medical Equipment](#)

## Home Health Workshops

### Training Materials

**Audience:** Home Health Providers

[Home Health Refresher Workshop 2025](#)

[Certification and Document Upload Guide - HHA use for COPE and CAPABLE only](#)

[Home Health Refresher Workshop 2023](#)

[Home Health Refresher Workshop 2021](#)

[Home Health Refresher Workshop 2020](#)

[Home Health Refresher Workshop 2019](#)

[Home Health Refresher Workshop 2018](#)

[Face to Face Requirements for Initial Orders of Home Health Services and Certain Durable Medical Equipment](#)

[Remittance Advice Workshop](#)

# Connecticut Medical Assistance Program Training Information

## Hospice Workshops

### Training Materials

Audience: Hospice Providers

[Hospice Refresher Workshop 2022](#)

## Hospital Workshops

### Training Materials

Audience: Hospital Providers

[Hospital Refresher Workshop 2025](#)

[Hospital Refresher Workshop 2024](#)

[Hospital Refresher Workshop 2023](#)

[Hospital Refresher Workshop 2020](#)

## Integrated Care for Kids (InCK) Provider Billing and Web Claim Workshop

### Training Materials

Audience: Integrated Care for Kids (InCK) Provider

[InCK Billing and Web Claim Workshop Presentation](#)

## Integrated Care for Kids (InCK) Provider Enrollment Workshop

### Training Materials

Audience: Integrated Care for Kids (InCK) Provider

[InCK Enrollment Workshop Presentation](#)

# Connecticut Medical Assistance Program Training Information

## Long Term Care Workshops

### Training Materials

**Audience: Long Term Care Providers**

[LTC Refresher Presentation 2024](#)

[LTC Refresher Presentation 2023](#)

[LTC Refresher Presentation FAQ 2023](#)

[LTC Refresher Presentation Recording 2023](#)

[LTC Refresher Presentation 2018](#)

[Nursing Home Eligibility Process](#)

## Mental Health Waiver Provider Workshops

### Training Materials

**Audience: Mental Health Waiver Service Billing Providers**

[Mental Health Waiver Provider Enrollment Workshop](#)

[Mental Health Waiver Service Billing and Web Claim Submission Workshop](#)

[Mental Health Waiver Procedure Code Crosswalk](#)

[Mental Health Waiver Service Provider Workshop - 2021](#)

## New Provider Workshops

### Training Materials

**Audience: All Providers**

[New Provider Workshop Presentation](#)

# Connecticut Medical Assistance Program Training Information

## Non-Emergency Medical Transportation (NEMT) Enrollment Workshop

### Training Materials

**Audience: Non-Emergency Medical Transportation (NEMT) Providers**

[Non-Emergency Medical Transportation Enrollment Workshop Presentation Slides](#)

[Recording of Non-Emergency Medical Transportation Enrollment Workshop September 3, 2025](#)

## PCA Service Provider Workshops

### Training Materials

**Audience: Waiver Providers**

[PCA Service Provider Enrollment on the Web](#)

[PCA Service Provider Billing Workshop](#)

[PCA Web Claim Submission Workshop](#)

[PCA Procedure Code Crosswalk](#)

[PCA Training Modules](#)

[Entrenamiento Estandarizado para Asistentes de Cuidado Personal](#)

[PCA Certification Test](#)

[PCA Certification Test Answer Key](#)

[PCA Certification Certificate of Completion](#)

[PCA Certification Test Answer Key - Spanish](#)

[PCA Certification Test - Spanish](#)

# Connecticut Medical Assistance Program Training Information

## Pharmacy Workshops

### Training Materials

**Audience:** Pharmacy and Ordering Providers

[Face to Face Requirements for Initial Orders of Home Health Services and Certain Durable Medical Equipment](#)

**Pharmacy Web Prior Authorization**

[Presentation](#)

## PNMI Performing Provider Enrollment Workshops

### Training Materials

**Audience:** PNMI Performing Providers

[Presentation](#)

## Professional Refresher Workshops

### Training Materials

**Audience:** Professional Providers

[Presentation 2025](#)

[Presentation 2024](#)

[Presentation 2023](#)

[Presentation 2022](#)

[Presentation 2021](#)

[Presentation 2020](#)

# Connecticut Medical Assistance Program Training Information

## Provider Electronic Solutions (PES) Software Training Workshops

### Training Materials

**Audience:** New PES Users

[Presentation](#)

[Handout](#)

**Audience:** Experienced PES Users

[Presentation](#)

[Handout](#)

## School Based Child Health Workshops

### Training Materials

**Audience:** School Based Child Health Providers

[Presentation](#)

## Substance Use Disorder (SUD) Provider Billing and Web Claim Submission Workshops

### Training Materials

**Audience:** Substance Use Disorder (SUD) Providers

[Presentation](#)

# Connecticut Medical Assistance Program Training Information

## Substance Use Disorder (SUD) Provider Enrollment Workshops

### Training Materials

**Audience:** Substance Use Disorder (SUD) Providers

[Presentation](#)

## Support at Home Service Opportunities (SHO) Provider Training Documents

### Training Materials

**Audience:** Access Agencies, FI, Home Health Agencies Individual and Group Occupational Therapy Providers

[Provider Bulletin PB23-04](#) - New Support at Home Service Opportunities Under the Home and Community Based Services American Rescue Plan Initiatives for the Medicare Savings Program

## Targeted Case Management (Non-Contracted) Provider Workshops

### Training Materials

**Audience:** TCM Service Providers

[TCM Non Contracted Billing Workshop](#)

[TCM Web Claim Submission Workshop](#)

[TCM Service Provider Enrollment on the Web](#)

## Violence Prevention Professional (VPP) Provider Workshops

### Training Materials

**Audience:** Violence Prevention Professional (VPP) Providers

[Violence Prevention Professional \(VPP\) Provider Enrollment Workshop](#)

[Violence Prevention Professional \(VPP\) Provider Billing and Web Claim Submission Workshop](#)

# Connecticut Medical Assistance Program Training Information

## Waiver Provider Refresher Workshops

### Training Materials

#### Audience: Waiver Providers

[Waiver Provider Refresher Workshop 2025](#)

[Waiver Provider Refresher Workshop 2024](#)

[Waiver Provider Refresher Workshop 2022](#)

[Waiver Provider Refresher Workshop 2021](#)

[Waiver Provider Refresher Workshop 2020](#)

[Waiver Provider Refresher Workshop 2019](#)

[Waiver Provider Refresher Workshop 2018](#)

[Waiver Provider Refresher Workshop 2017](#)

[ABI Procedure Code Crosswalk](#)

[Autism Waiver Procedure Code Crosswalk](#)

[CHC Procedure Code Crosswalk](#)

[PCA Procedure Code Crosswalk](#)

[Remittance Advice Workshop](#)

## Web Claim Submission Workshops

### Training Materials

#### Audience: Dental Providers

[Dental Web Claim Submission  
Presentation](#)

#### Audience: Professional Providers

[Presentation](#)

#### Audience: Home Health and Hospice Providers

[Home Health and Hospice Web Claim Submission](#)