

Electronic Visit Verification (EVV)

About Implementation

The Department of Social Services successfully implemented the Electronic Visit Verification (EVV) program for the Acquired Brain Injury (ABI), Connecticut Home Care (CHC) and Personal Care Services (PCA) waiver benefit plans on January 1, 2017 for non-medical service providers and on April 3, 2017 for Home Health agencies. Services provided to Autism waiver recipients were EVV mandated as of March 3, 2019. Providers who service ABI, CHC, PCA and Autism waiver clients **must** use EVV when providing EVV mandated services to create schedules and capture visit times.

For a list of EVV mandated and optional services please see the “EVV Service Code Listing” document on the New Provider Information page.