

Electronic Visit Verification (EVV)

Important Messages

Important Messages contain urgent messages that require immediate communication to the provider community as well as links to important information regarding EVV program changes. The important messages listed below are EVV specific and will help you in your use of the EVV program.

Time Capture and Visit Maintenance

[Introducing the Sandata Mobile Connect \(SMC\) App](#)

[COVID-19 Information and FAQs](#)

[Changes to EVV Optional Service Code Listing](#)

[Electronic Visit Verification \(EVV\) Service Providers - Shared Prior Authorization \(PA\) Issue](#)

[Electronic Visit Verification \(EVV\) Service Providers - Intermittent Telephony Outage - Updated 5/9/19](#)

[Reporting a Change In Client Condition Functionality Update](#)

[EVV Guidance When Multiple Clients Reside in the Same Household](#)

[24 Hour Live In guidance Related to 8:00am Check-in/Check-out Policy](#)

[Tasks Required for Non-skilled Service Providers in the EVV Santrax System](#)

[Attention: Home Health Providers - Electronic Visit Verification \(EVV\) Duration Exceptions](#)

[Attention Autism Waiver Service Providers Regarding Electronic Visit Verification \(EVV\) Mandated Service Codes](#)

Claims Assistance

[Claim Adjudication and Electronic Visit Verification](#)

[Electronic Visit Verification \(EVV\) - Creating Claims in the Santrax System](#)

[Electronic Visit Verification \(EVV\) Alternate Claim Solution](#)



Electronic Visit Verification (EVV)

Compliance

[Important EVV Compliance Clarifications](#)

Survey and Feedback

[Electronic Visit Verification \(EVV\) Input and Feedback Requested](#)

[Electronic Visit Verification \(EVV\) - Future Training Survey](#)

General Program Information

[Santrax Payer Management System Important Message](#)

[EVV-Santrax Payor Management System Update](#)

[Electronic Visit Verification \(EVV\) - "At Your Fingertips" Tip Sheet](#)

[Electronic Visit Verification \(EVV\) - Understanding Eligibility, Client Benefit Plans and PA](#)

[Electronic Visit Verification \(EVV\) Implementation Update](#)