

## **At Your Fingertips**

### **Categories**

**Billing**

**Claims**

**Client**

**Compliance**

**FVV**

**MVV**

**Prior Authorization**

**Reports**

**Resources**

**Telephony**

**Time Capture**

**Training**

## Billing

- Tip #5    OK to Bill    Published 11/6/17  
Tip #11   Not OK to Bill   Published 1/23/18

## Claims

- Tip #17   Common Reasons for a Claim Denial   Published 5/7/18

## Client

- Tip #2    Where's my Client/ Prior Authorization?   Published 9/12/17  
Tip #10   How do I Correct a Client's Telephone Number or Address?   Published 1/8/18

## Compliance

- Tip #4    Compliance    Published 10/23/17

## FVV

- Tip #7    The Fixed Visit Verification Device    Published 12/14/17

## MVV

- Tip #23   Sync MVV Prior to Client Visits    Published 8/20/18

## Prior Authorization

- Tip #2    Where's my Client/ Prior Authorization?   Published 9/12/17

## Reports

- Tip #6    Expiring Authorization Report    Published 11/20/17  
Tip #8    Client Insurances Report    Published 12/18/17  
Tip #9    On Hold and Pending Services Report   Published 1/8/18  
Tip #12   Prior Authorization Alerts    Published 2/20/18

## Resources

- Tip #1    Know Your Resources    Published 9/5/17

<a href="#"><u>Tip #3</u></a>	<a href="#"><u>Ticket Numbers</u></a>	<a href="#"><u>Published 10/19/17</u></a>
<a href="#"><u>Tip #14</u></a>	<a href="#"><u>Training and LMS</u></a>	<a href="#"><u>Published 3/19/18</u></a>
<a href="#"><u>Tip #15</u></a>	<a href="#"><u>Future Training Survey</u></a>	<a href="#"><u>Published 4/9/18</u></a>
<a href="#"><u>Tip #18</u></a>	<a href="#"><u>Delete Your Browser History</u></a>	<a href="#"><u>Published 5/21/18</u></a>
<a href="#"><u>Tip #20</u></a>	<a href="#"><u>Mass Editing Schedules</u></a>	<a href="#"><u>Published 7/9/18</u></a>
<a href="#"><u>Tip #23</u></a>	<a href="#"><u>Sync MVV Prior to Client Visits</u></a>	<a href="#"><u>Published 8/20/18</u></a>

### **Telephony**

<a href="#"><u>Tip #13</u></a>	<a href="#"><u>Telephony</u></a>	<a href="#"><u>Published 3/5/18</u></a>
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### **Time Capture**

<a href="#"><u>Tip #7</u></a>	<a href="#"><u>The Fixed Visit Verification Device</u></a>	<a href="#"><u>Published 12/14/17</u></a>
<a href="#"><u>Tip #13</u></a>	<a href="#"><u>Telephony</u></a>	<a href="#"><u>Published 3/5/18</u></a>

### **Training**

<a href="#"><u>Tip #19</u></a>	<a href="#"><u>New Provider Workshop</u></a>	<a href="#"><u>Published 6/4/18</u></a>
<a href="#"><u>Tip #21</u></a>	<a href="#"><u>Adding a Temporary Client in Santrax</u></a>	<a href="#"><u>Published 7/23/18</u></a>
<a href="#"><u>Tip #22</u></a>	<a href="#"><u>Client &amp; Caregiver Attributes Enhancement</u></a>	<a href="#"><u>Published 8/7/18</u></a>