

# interChange Provider Important Message

## Attention: Hospital Providers Trauma Questionnaire Letters

eDelivery of Trauma Questionnaire letters on the [www.ctdssmap.com](http://www.ctdssmap.com) Secure Web site has been updated.

Effective October 10, 2019, secure Web users can now download their Trauma Questionnaire letters by signing into the secure Web portal, selecting “Trade Files” and then “Download” from the menu items and selecting Trauma Questionnaire from the “Transaction Type” field.

All Trauma Questionnaire letters for the month will now be loaded under one PDF file, instead of a separate file for each letter. Hospitals will receive an eDelivery letter each month when the Trauma Questionnaire PDF file is available for download.

Hospitals are reminded they have the option to fax their trauma questionnaire form and any supporting documentation to DXC Technology to **fax# 1-833-577-3519**.

The screenshot shows the Connecticut Department of Social Services web portal. The header includes the logo and the text "Connecticut Department of Social Services Making a Difference". The date "10/9/2019" and a "Help" link are visible in the top right. A navigation menu contains links for Home, Information, Provider, Trading Partner, Pharmacy Information, Hospital Modernization, Electronic Visit Verification, Claims Eligibility, Prior Authorization, Hospice, Trade Files, and MAPIR. Below the navigation menu, there are links for Messages and Account. A breadcrumb trail shows "home" followed by "download" (highlighted in red), "upload", and "claim level detail". The main content area features a "File Download Search" section with a dropdown menu for "Transaction Type" set to "Trauma Questionnaire". There are "search" and "clear" buttons to the right of the dropdown. A red-bordered box highlights the dropdown menu. Below the search section, a red reminder states: "REMINDER: DOWNLOAD WEB FILE RETENTION Web file retention periods vary based on the type of file being downloaded."