TO: State-owned Behavioral Health Clinics and State-owned Outpatient Behavioral Health Hospitals


The Department of Social Services (DSS) is clarifying the guidance stated in the following Provider Bulletins (PB) to specify that otherwise coverable telemedicine and audio-only telephone services provided by Behavioral Health Homes and Targeted Case Management are covered in accordance with all requirements for telemedicine and audio-only telephone set forth in those PBs:


As stated in PB 2020-14, effective for dates of service March 14, 2020 until DSS has notified providers in writing that the state has deemed COVID-19 no longer to be a public health emergency, the following behavioral health services may be rendered via telemedicine and audio only:

- **T2022 – Behavioral Health Homes**
- **2023T – Targeted Case Management**

For questions about billing or if further assistance is needed to access the fee schedules on the Connecticut Medical Assistance Program Web site, please contact the Provider Assistance Center, Monday through Friday from 8:00 a.m. to 5:00 p.m. at 1-800-842-8440.