

Connecticut Department of Social Services Medical Assistance Program

www.ctdssmap.com

Provider Bulletin 2020-90 December 2020

- TO: State-owned Behavioral Health Clinics and State-owned Outpatient Behavioral Health Hospitals
- RE: CMAP COVID-19 RESPONSE Bulletin 46: Clarifying Guidance for Expanded Use of Synchronized Telemedicine for Specified Behavioral Health Services Stated in PB 2020-14 and 2020-44

The Department of Social Services (DSS) is clarifying the guidance stated in the following Provider Bulletins (PB) to specify that otherwise coverable telemedicine and audio-only telephone services provided by Behavioral Health Homes and Targeted Case Management are covered in accordance with all requirements for telemedicine and audio-only telephone set forth in those PBs:

- **PB 2020-14** *CMAP COVID-19 Response — Bulletin 4: Expanded Telemedicine and New Audio-Only* (*Telephonic*) *Services*
- **PB 20-44** *CMAP COVID-19 Response Bulletin 30: Updated Audio-Only Behavioral Health (Telephonic) Services - NEW Billing Guidance*

As stated in PB 2020-14, effective for dates of service March 14, 2020 until DSS has notified providers in writing that the state has deemed COVID-19 no longer to be a public health emergency, the following behavioral health services may be rendered via telemedicine and audio only:

- T2022 Behavioral Health Homes
- 2023T Targeted Case Management

For questions about billing or if further assistance is needed to access the fee schedules on the Connecticut Medical Assistance Program Web site, please contact the Provider Assistance Center, Monday through Friday from 8:00 a.m. to 5:00 p.m. at 1-800-842-8440.

