



A Connecticut Medical Assistance Program Refresher Workshop For Professional Providers

Presented by:

The Department of Social Services (DSS) and Gainwell Technologies

Are you or your staff in need of a refresher on current Connecticut Medical Assistance Program policy and professional claim submission guidelines? These workshops will provide a refresher for providers on successful claim submission and discuss any changes to the Connecticut Medical Assistance Program that may impact you. We will discuss tools and resources available to assist professional providers in their claim submission and provide you and your staff with an understanding of policy changes, as well as upcoming changes and how it will impact claims processing.

Workshop Topics Will Include:

• Affiliating Providers to a Group	• Reporting NDC on a Claim
• Demographic Maintenance	• Claim Resolution Guide
• Prior Authorizations	• Provider Fee Schedule
• Professional Web Claim Submission	• Bulletins
• Electronic Notifications	• Re-enrollment
• National Correct Coding Initiative (NCCI)	• Telehealth
• Web Portal Functionality	• Enhanced Rates

Please follow the registration instructions below to register for the workshop of your choice. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us! We look forward to your attendance at one of the workshops noted below.

WORKSHOP LOCATIONS, DATES, AND TIMES

The workshop locations, dates and times for the Professional Refresher workshops are listed below. The registration links are listed beneath the date of the workshop. **To register for a workshop, select the appropriate link and register online.** Please refer to the “How to Register for a Workshop” instructions below if you require further assistance with the registration process.

Virtual Classroom Dates and Times:

Tuesday, September 12, 2023 9:00 AM – 12:00 PM
<https://www.surveymonkey.com/r/23PROF12>

Registration Due Date:

Friday, September 8, 2023

Wednesday, September 13, 2023 9:00 AM – 12:00 PM
<https://www.surveymonkey.com/r/23PROF13>

Monday, September 11, 2023

Monday, October 2, 2023 9:00 AM – 12:00 PM
<https://www.surveymonkey.com/r/23PROF02>

Friday, September 29, 2023

HOW TO REGISTER FOR A WORKSHOP

To register for one of the above workshops, visit the www.ctdssmap.com Web site and go to Information, then Publications and scroll down to Provider Workshop Invitation Forms. Select the Professional Refresher Workshop you wish to attend and click on the Registration Link.

Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number. Please retain this number for your records should you need to discuss your registration with Gainwell Technologies. **If you do not receive a confirmation number, you have not successfully registered for this workshop.**

Please be sure to include all registration information indicated below to ensure timely and accurate attendance registration.

Virtual Classroom Training

Gainwell Technologies utilizes internet virtual classrooms via Microsoft Teams that allow class participants to attend a workshop without leaving their office. Providers who register for this training will receive an email with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this confirmation email is not received two (2) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

Please supply the following information when registering for a workshop:

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (**Required for Internet Virtual Classroom Training**)
- Name of Attendee

Inclement Weather/ Cancellation

Should inclement weather or emergent event occur on the date of a workshop resulting in a cancellation, Gainwell Technologies will post a notice of workshop cancellation at **1-833-700-8959, extension 315400.**