interChange Provider Important Message

Revised Provider Manual Chapters

Provider manual chapters are continually revised as program changes are implemented or clarifications are identified. The following chapter has recently been updated:

• Chapter 9 - Prior Authorization

To download the latest version of this chapter: 1) Select Information and then 2) Select Publications on this Web site. 3) To download Chapter 8, please select your provider type from the drop down box. 4) To download Chapter 11, please select the appropriate claim type from the drop down box.

*Please note that the Professional Services Manual is applicable to the following provider types: Board Certified Behavior Analyst, Chiropractor, Independent Clinical Laboratory, Independent Radiology, Naturopath, Nurse Practitioner, Nurse Midwife, Physician, Podiatrist, Independent Therapy Services, Medical Transportation, and Vision (including ophthalmologists, optometrists, and opticians).

