Connecticut Department of Social Services
Medical Assistance Program **Provider Bulletin 2026-58**
www.ctdssmap.com **November 2026**

TO: All Providers

RE: Electronic Claims Submission, Web Remittance Advice, Check, EFT and 835 Schedule (HUSKY Health Program)

The Department of Social Services (DSS) and Gainwell Technologies are publishing the Connecticut Medical Assistance Program Electronic Claims Submission, Remittance Advice (RA), Check and Electronic Funds Transfer (EFT) issue dates and 835 schedule for the benefit of the provider community.

EFTs are generated or checks are mailed to providers who have paid claim activity in the claims processing cycle preceding the mail dates. The ASC X12N 835 Health Care Claim Payment/Advice is in the standard HIPAA Electronic Remittance Advice.

2027 Month		Claim Cycle Date	Electronic Claims Received By	Web RA Availability	Check Mail Dates	835/EFT Dates
Jan						
		8-b	7	12	13	13
		22	21	26	27	27
Feb						
		5	4	9	10	10
		19	18	23	24	24
Mar						
		5	4	9	10	10
		19	18	23	24	24
Apr						
		9-b	**8**	13	14	14
		23	22	27	28	28
May						
		7	6	11	12	12
		21	20	25	26	26
Jun						
		4	3	8	9	9
		18	17	22	23	23
b – Denotes 3 week cycle						

THIS SCHEDULE IS SUBJECT TO CHANGE WITHOUT PRIOR NOTICE
Changes to the schedule will be published on the www.ctdssmap.com Web site.

Claims that are submitted electronically must be received at Gainwell Technologies by 7:00 PM the day preceding the claims cycle date in order to be processed in that cycle.

- We encourage you to submit your claims as soon as possible and not to wait until the last day before the claims cycle. The retrieval of your 999 Acknowledgement may be delayed if the volume of claims submission activity significantly increases.
- Do not resubmit your claims because of a delayed 999 Acknowledgement response. If you receive a rejected 999 Acknowledgement, you will need to correct the errors and resubmit your claims.
- The Remittance Advice (RA) or Explanation of Benefits (EOB) is usually available to download on the Web site by close of business every Tuesday following the claims cycle date. A State holiday could delay the availability by 1 day. Any changes will be noted in the schedule above. To access your RA, please go to www.ctdssmap.com and log on to the Secure Site by using the User ID and the associated password for your Provider secure account. Once logged in to your portal, select the Trade Files tab, select Download, and use the drop-down menu for Transaction Type select Remit. Advice (RA) – PDF.
- The ASC X12N 835 Health Care Claim Payment/Advice is available to download on the Web site by close of business every Wednesday after the cycle date. A State holiday could delay the availability by 1 day. Any changes will be noted in the schedule above. The download can be found at www.ctdssmap.com under the Secure Site. Once logged in to your portal, select the Trade Files tab, select Download, and use the drop-down menu for Transaction Type select Claims Payment/Advice.
- Please use the User ID and the associated password for your Trading Partner secure account to log on. The 835 dates are the same as the EFT dates and will also be located on the Provider Services page of our Web site.
- A copy of the check mail dates, and EFT/835 dates is also available on our Web site on the Provider tab under the Provider Services page under "Schedules", "2027 Claim Cycle Payment Schedule".
- Mass Adjustments will occur monthly. Retro patient liability adjustments occur the first cycle of each month and retro provider rate adjustments occur the second cycle of each month.