



TO: All Providers

RE: Connecticut Medical Assistance Program Provider Satisfaction Survey

The Department of Social Services (DSS) is conducting a Provider Satisfaction Survey to obtain your feedback on the services provided by Gainwell Technologies. Our goal is to consistently improve our service to you in all areas. Your comments on Gainwell Technologies' performance as well as areas which still require attention are appreciated and will assist us in serving you better.

You may access this survey by:

- Click on the following link:
https://www.surveymonkey.com/r/CMA_PSatisfactionSurvey2026

Thank you in advance for completing this on-line survey. We ask that you respond by February 16, 2026.

Questions regarding this bulletin may be directed to the Provider Assistance Center - Monday through Friday from 8:00 a.m. to 5:00 p.m. at: **1-800-842-8440**.