



Connecticut Medical Assistance Program
Policy Transmittal 2024-16

Provider Bulletin 2024-43
July 2024

Andrea Barton Reeves, J.D., Commissioner

Effective Date: July 1, 2024
Contact: yvonne.pallotto@ct.gov

TO: Ambulance Providers

RE: Changes to the Ambulance Fee Schedule (Emergency and Non-Emergency)

The purpose of this policy transmittal is to notify ambulance providers that Department of Social Services (DSS) is updating the rates associated with the Transportation – Basic/Advanced Fee Schedule, effective for dates of service July 1, 2024, and forward. These changes apply to both emergency and non-emergency services.

Accessing the Fee Schedule:

The updated fee schedule can be accessed and downloaded by accessing the Connecticut Medical Assistance Program (CMAP) Web site: www.ctdssmap.com. From this Web page, go to "Provider", then to "Provider Fee Schedule Download". Click on the "I accept" button and proceed to click on the appropriate fee schedule. To access the CSV file, press the control key while clicking the CSV link, then select "Open". An Important Message (IM) will be posted and distributed to all providers once the fee schedule has been updated.

For questions about billing or if further assistance is needed to access the fee schedule on the CMAP Web site, please contact the Provider Assistance Center, Monday through Friday from 8:00 a.m. to 5:00 p.m. at 1-800-842-8440

Posting Instructions:

Policy transmittals can be downloaded from the Web site at www.ctdssmap.com.

Distribution:

This policy transmittal is being distributed to providers of the Connecticut Medical Assistance Program by Gainwell Technologies.

Responsible Unit:

DSS, Division of Health Services, NEMT Unit/Section; Yvonne Pallotto, Manager NEMT, email yvonne.pallotto@ct.gov

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