



TO: Physicians, Vision Providers

RE: Addition of HCPCS Code V2799 to the Medical Authorization Portal

Effective July 1, 2024, providers may submit prior authorization (PA) requests for HCPCS code V2799 – *Vision item or service, miscellaneous* via the medical authorization portal.

Accessing the Portal

Providers can access the medical authorization portal on the HUSKY web site at: <https://portal.ct.gov/HUSKY> → *Information for Providers* → *Prior Authorization* → *Medical Prior Authorization*.

Portal Registration

New users will follow a two-step authentication process to activate a new user account. Users must complete a Medical Authorization Portal Access Request Form and return to Community Health Network of Connecticut, Inc. (CHNCT) via email or fax. The form and instructions may be accessed at:

<https://portal.ct.gov/husky> → *Information for Providers* → *Prior Authorization* → *Medical Prior Authorization* → *Complete Access Request Form*.

Users must then register online at: <https://portal.ct.gov/husky> → *Information for Providers* → *Prior Authorization* → *Medical Prior Authorization* → *Register for the Medical Authorization Portal*.

Users may contact CHNCT Technical Portal Support for assistance with registration at:

- Email: MedicalAuthHelpDesk@chnct.org
- Phone: 11877-606-5172, Monday through Friday 9:00 a.m. - 4:00 p.m.

Provider Training

Providers can access a training demonstration video and quick reference guide on the HUSKY Health web site at <https://portal.ct.gov/HUSKY> → *Information for Providers* → *Prior Authorization* → *Medical Prior Authorization*.

Providers submitting authorization requests for this good/service are strongly encouraged to use these resources. The training will cover:

- Portal registration
- Navigation
- Verification of client eligibility
- Creation and submission of PA requests
- Information needed for authorization of specific goods and services
- Location of:
 - Reference numbers
 - Authorization status
 - Determination letters
- Upload of clinical documentation