



**TO: Connecticut Home Care (CHC), Personal Care Assistant (PCA), Acquired Brain Injury (ABI), Autism and Mental Health (MH) Waiver Service Providers**

**RE: Open Vendor Electronic Visit Verification (EVV) Model Implementation for Personal Care Services (PCS) – Technical Specification and Town Hall Registration**

As previously communicated in Provider Bulletin [2024-15](#), the Department of Social Services (DSS) and Department of Mental Health and Addiction Services (DMHAS) will be transitioning from a State Mandated External Vendor model to an Open Vendor EVV model with an aggregator solution for the collection of PCS visit data. The Open Vendor EVV model will allow providers the opportunity to use either the State’s existing external EVV vendor system (i.e., Sandata Agency Management) or their own third-party (“Alternate EVV”) system to capture visit data.

The changes to accept all PCS visit data from either the State’s existing EVV system or an Alternate EVV system are targeted for implementation in May 2024. **The transition from Sandata Agency Management to an Alternate EVV solution is optional. No action is required from those providers that choose to continue using Sandata Agency Management.** For providers opting to transition to an Alternate EVV solution, DSS will **not cover provider costs incurred by their vendor.**

The technical specification for providers choosing to utilize an Alternate EVV solution can be accessed via the following link: [EVV\\_PCS\\_Vendor\\_Specification.pdf \(ctdssmap.com\)](#).

Sandata Technologies will be providing important information and training about the Open Vendor EVV model during a series of three (3) different Town Hall sessions. PCS providers interested in pursuing an Alternate EVV solution are advised to share this information with their chosen vendors. While

anyone can register and attend the Town Halls, the information is geared towards PCS providers and their vendors.

**Alternate EVV Town Hall Registration**

Click the registration link below to get started:

<p>Friday, March 22, 2024</p> <p>11:00 am – 12:30 pm</p> <p>Eastern Time (US and Canada)</p>	<p>Town Hall 1<sup>st</sup> session – Review Alternate EVV technical specification with PCS providers and their vendors.</p> <p>Register in advance for this webinar:</p> <p><a href="https://sandata.zoom.us/webinar/register/WN_XyirsdCZR_OeuQMh3GE3oA">https://sandata.zoom.us/webinar/register/WN_XyirsdCZR_OeuQMh3GE3oA</a></p>
<p>Monday, April 8, 2024</p> <p>9:30 am - 11:00 am</p> <p>Eastern Time (US and Canada)</p>	<p>Town Hall 2<sup>nd</sup> session – Review Alternate EVV technical specification and discuss Alternate EVV vendor testing for PCS data.</p> <p>Register in advance for this webinar:</p> <p><a href="https://sandata.zoom.us/webinar/register/WN_WuxnENYBSfaBxshlmdJgQg#/registration">https://sandata.zoom.us/webinar/register/WN_WuxnENYBSfaBxshlmdJgQg#/registration</a></p>

<p>Tuesday, April 30, 2024</p> <p>10:00 am - 11:30 am</p> <p>Eastern Time (US and Canada)</p>	<p>Town Hall 3<sup>rd</sup> session – Review Alternate EVV technical specification and discuss “Go Live”.</p> <p>Register in advance for this webinar:</p> <p><a href="https://sandata.zoom.us/webinar/register/WN_n6RqYWWISAqLY94QdxxAww#/registration">https://sandata.zoom.us/webinar/register/WN_n6RqYWWISAqLY94QdxxAww#/registration</a></p>
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A PCS provider’s Alternate EVV vendor must meet the prerequisite business requirements and data collection specifications (i.e., successfully complete testing and certification with Sandata). Certification is required to ensure that EVV data flows into the Aggregator, i.e., the State’s central EVV data repository. Furthermore, providers with an acceptable Alternate EVV system will be required to complete Sandata’s self-paced online training regarding the Aggregator Portal.

Additional messages will be posted throughout the Open Vendor EVV model implementation to keep the PCS provider community well informed of upcoming activities (e.g., vendor registration, testing, certification). Also, providers are encouraged to monitor the [www.ctdssmap.com](http://www.ctdssmap.com) Web site for updates.

Questions related to EVV should be submitted securely to the EVV mailbox at [ctevv@gainwelltechnologies.com](mailto:ctevv@gainwelltechnologies.com).

