



**TO: Connecticut Home Care (CHC), Personal Care Assistant (PCA), Acquired Brain Injury (ABI), Autism and Mental Health (MH) Waiver Service Providers**

**RE: Open Vendor Electronic Visit Verification (EVV) Model Implementation for Personal Care Services (PCS)**

In 2016, [Section 12006 of the 21<sup>st</sup> Century Cures Act](#) established a requirement for all states to use an Electronic Visit Verification (EVV) system for Medicaid-funded Personal Care Services (PCS). Currently, the Department of Social Services (DSS) and Department of Mental Health and Addiction Services (DMHAS) utilize a State Mandated External Vendor model for the collection of PCS visit data. All PCS providers are required to submit visit data to the system designed by the State’s external EVV vendor (i.e., Sandata Technologies).

DSS and DMHAS will be transitioning from a State Mandated External Vendor model to an Open Vendor EVV model with an aggregator solution for PCS. The Open Vendor EVV model will allow providers the opportunity to use either the State’s existing external EVV vendor system (i.e., Sandata Agency Management) or their own third-party (“Alternate EVV”) system to capture visit data.

The changes to accept all PCS visit data from either the State’s existing EVV system or an Alternate EVV system are targeted for implementation in May 2024. **The transition from Sandata Agency Management to an Alternate EVV solution is optional. No action is required from those providers that choose to continue using Sandata Agency Management.**

For providers opting to transition to an Alternate EVV solution, DSS will **not cover provider costs incurred by their vendor.**

PCS visit data for both Medicaid waiver and non-waiver members must be solely maintained

in either Sandata Agency Management or an Alternate EVV solution. In other words, providers must choose one option for the submission of all PCS visit data.

**Next Steps**

Sandata will be providing important information and training about the Open Vendor EVV model during a series of three (3) different Town Hall sessions. It is critical that providers interested in pursuing an Alternate EVV solution ensure their chosen vendors attend the Town Halls.

- 1<sup>st</sup> session: Alternate EVV technical specification review
- 2<sup>nd</sup> session: Alternate EVV vendor testing
- 3<sup>rd</sup> and final session: Information on “Go Live”

**Alternate EVV Town Hall Registration**

Click the registration link below to get started:

Friday, March 22, 2024	Town Hall 1 <sup>st</sup> session – Review Alternate EVV technical specification with PCS providers and their vendors
11:00 am – 12:30 pm	Register in advance for this webinar:
Eastern Time (US and Canada)	<a href="https://sandata.zoom.us/webinar/register/WN_XyirsdCZR_OeuQMh3GE3oA">https://sandata.zoom.us/webinar/register/WN_XyirsdCZR_OeuQMh3GE3oA</a>



TBD	Town Hall 2 <sup>nd</sup> session – Alternate EVV vendor testing for PCS data
TBD	Town Hall 3 <sup>rd</sup> session – Information on “Go Live”

A link to the technical specification for providers choosing to use an Alternate EVV solution will be included in a separate communication prior to the first Town Hall.

Providers will be able to utilize an Alternate EVV system if their selected vendors meet the prerequisite business requirements and data collection specifications (i.e., successfully complete testing and certification with Sandata). Furthermore, providers with an acceptable Alternate EVV system will be required to complete Sandata’s self-paced online training regarding the Aggregator Portal.

Additional Provider Bulletins and Important Messages will be distributed throughout the Open Vendor EVV model implementation to keep the PCS provider community well informed of upcoming activities (e.g., vendor registration, testing, certification).

Questions related to EVV should be submitted securely to the EVV mailbox at [ctevv@gainwelltechnologies.com](mailto:ctevv@gainwelltechnologies.com).

