



TO: Ambulance Providers

RE: Clarification of Ambulance Destination Modifiers for Children's Urgent Crisis Centers

Public Act 22-47 sec. 46 allows licensed or certified emergency medical services (EMS) organizations or providers to transport a pediatric patient with mental or behavioral health needs by ambulance to an urgent crisis center. An urgent crisis center means a center licensed by the Department of Children and Families (DCF) that is dedicated to treating children’s urgent mental or behavioral health needs.

Per CGS 19a-179f, EMS services must consult with their Sponsor Hospital staff (Medical Director) to facilitate the transportation of patients to urgent crisis centers licensed by the DCF.

C.G.S 19a-179f further provides that licensed or certified emergency medical services organizations or provider may transport a patient by ambulance to an alternate destination, in consultation with the medical director of a sponsor hospital.

If a behavioral health provider assesses that an urgent visit is necessary, the child can travel with ambulance level services to a DCF licensed urgent crisis center. If the child/youth is exhibiting a behavioral and or a physical crisis and presents a danger to themselves or others, the patient would have to be transported via ambulance to the Emergency Department. It would not be clinically appropriate to transport this type of patient to one of the DCF licensed Non-ED Urgent Crisis Centers.

Effective immediately, 2-digit modifier “D” listed below should be used as the origin/destination modifier, when a Medicaid child/youth is transported to/from a licensed DCF urgent care facility in lieu of emergency department. Please use the appropriate modifier per the table below:

Modifier Origination/ Destination Site

DD	Diagnostic or therapeutic site other than “P” or “H” when these are used as origin codes to Diagnostic or therapeutic site other than “P” or “H” when these are used as origin codes
ED	Residential domiciliary custodial facility, to Diagnostic or therapeutic site
HD	Hospital to Diagnostic or therapeutic site
PD	Physician’s office to Diagnostic or therapeutic site
RD	Residence to Diagnostic or therapeutic site

The four urgent crisis centers licensed by DCF have the following locations:

The Village for Families and Children

1680 Albany Avenue, Hartford
(860) 297-0520

Yale New Haven Hospital

1 Park Street, New Haven
(203) 688-4707

The Child and Family Agency of Southeastern Connecticut

255 Hempstead Street, New London
(860) 437-4550

Wellmore Behavioral Health

141 East Main Street, Waterbury
(203) 580-4298



Questions? Need assistance? Call the Provider Assistance Center Mon–Fri 8:00 am – 5:00 pm
Toll free 1-800-842-8440 or write to Gainwell Technologies, PO Box 2991, Hartford, CT 06104
Program information is available at www.ctdssmap.com