



**Connecticut Medical Assistance Program**  
Policy Transmittal 2023-35

Provider Bulletin 2023-60  
September 2023

Andrea Barton Reeves, J.D., Commissioner

Effective Date: June 1, 2023  
Contact: See Contact

**TO: Connecticut Home Care Program for Elders (CHCPE), Acquired Brain Injury (ABI), Personal Care Assistance (PCA), Mental Health and Autism Waiver Service Providers, Home Health Agencies**

**RE: Rate Increases for Select Home Health and Home and Community Based Services (HCBS) Effective June 1, 2023**

*This provider bulletin (PB) supersedes [PB 23-49](#) Rate Increases for Select Home Health and Home and Community Based Services (HCBS).*

The Department of Social Services (DSS), in response to the increase in the minimum wage, is retroactively increasing rates by 4.9% for the following waiver service providers, effective June 1, 2023:

- Connecticut Home Care Program for Elders (CHCPE)
- Acquired Brain Injury (ABI)
- Personal Care Assistance (PCA)
- Mental Health
- Autism

An update to the fee schedule has been posted on the Connecticut Medical Assistance Program Web site with the updated effective date of June 1, 2023.

The 4.9% rate increase has been applied to the following procedure codes:

**Agency-Based Services**

- 1214Z** - Homemaker Service - Agency - Per 1/4 Hour
- 1542P** - Homemaker Services Per 1/4 Hour
- 1210Z** - Companion Service - Agency Per 1/4 Hour
- 1536P** – Companion Services Per ¼ Hour
- 1206Z** - Chore Service Agency 1/4 Hour
- 1532P** - Chore Services Per ¼ Hour

- 1211P** – Recovery Assistant
- 1213M** - Recovery Assistant Agency, Per 15 Minutes
- 1214M** - Recovery Assistant, Group, 2 Clients
- 1215M** - Recovery Assistant, Group, 3 Clients
- 1216M** - Recovery Assistant, Group, 4 Clients
- 1217M** - Recovery Assistant, Overnight, Per 15 Min
- 1396Z** - Community Mentor agency per 15 minutes
- 1021Z** - Personal Care Services: Per 15 Minutes
- 1022Z** - Personal Care Services: Overnight, Agency
- 1023Z** - Personal Care Services: Per Diem, Agency
- 3022Z** - PCA Agency Overnight Prorated Hourly
- 1225Z** - PCA Agency, Per Diem, Prorated, Hourly

**Adult Day Health**

- 1200Z** - Adult Day Health - Full Day (Non-Medical Model Provider)
- 1201Z** - Adult Day Health - Full Day (Approved Medical Model Provider)
- 1202Z** - Adult Day Health - Half Day (Less Than or Equal To 4 Hrs.)

**Assisted Living**

**1430Z** - Occasional Personal Services-Per Day

**1431Z** - Limited Personal Services - Per Day

**1432Z** - Moderate Personal Services - Per Day

**1433Z** - Extensive Personal Services - Per Day

**1434Z** - Core Assisted Living Services - Per Day

**1435Z** - Demo Project/Occasional Personal Services - Per Day

**1436Z** - Demo Project/Limited Personal Services - Per Day

**1437Z** - Demo Project/Moderate Personal Services - Per Day

**1438Z** - Demo Project/Extensive Personal Services - Per Day

**1439Z** - Demo Project/Core Assisted Living Services - Per Day

**Please access the appropriate waiver fee schedule for Respite procedure codes subject to the 4.9% rates increase.**

**Home Health Aide**

**T1004** - Services of a qualified nursing aide up to 15 minutes.

**T1021** - Home health aide (HHA) or certified nurse assistant (CNA), per visit.

**Electronic Visit Verification (EVV) and Billing Instructions:**

Home Health agencies who submit Electronic Visit Verification (EVV) mandated services to Gainwell Technologies for claim adjudication via the Santrax system must update their Master Rates to the usual and customary rates for dates of service beginning June 1, 2023, in their Sandata database prior to billing claims for dates of service June 1, 2023, and forward via the Sandata system.

Home Health agencies are encouraged to refer to the “Billing Rates” document by clicking on “Electronic Visit Verification” then “New

Provider Information” then “Welcome Kit” then “Billing Rates” for assistance in updating their usual and customary rates in their Santrax system. Please click the link below to access the “Billing Rates” document from the [www.ctdssmap.com](http://www.ctdssmap.com) Web site home page or use the link provided below.

**[EVV Welcome Kit](#)**

**Providers who submitted claims at the previously allowable rate via EVV must first fully recoup the claim using the [www.ctdssmap.com](http://www.ctdssmap.com) secure Web portal or via an 837 electronic transaction. Claims must then be rolled back in EVV and resubmitted to obtain the new rate.**

**Providers who have submitted claims at the previously allowed rate outside of EVV must adjust their claims via the Web portal or electronic 837 transaction to obtain the new rate.**

**Accessing the Fee Schedule:**

The updated fee schedule can be accessed and downloaded by going to the Connecticut Medical Assistance Program (CMAP) Web site: [www.ctdssmap.com](http://www.ctdssmap.com). From this Web page, go to “Provider”, then to “Provider Fee Schedule Download”, scroll to the bottom of the page and click on “I Accept”, then select the applicable fee schedule. To access the PDF file, click on the PDF icon for the Home Health fee schedule.

**Posting Instructions:** Policy transmittals can be downloaded from the Web site at [www.ctdssmap.com](http://www.ctdssmap.com).

**Distribution:** This policy transmittal is being distributed to providers of the CMAP by Gainwell Technologies.

**Responsible Units:**

**Home Health Services** - DSS, Division of Health Services, Medical Policy; Dana Robinson-Rush, Health Program Assistant, email [dana.robinson-rush@ct.gov](mailto:dana.robinson-rush@ct.gov).

**Waivers** - CT Home Care Program for Elders, Personal Care Assistant, Acquired Brain Injury, Autism): - DSS, Division of Health Services, Community Options; Amy Dumont, Interim Director, [amy.dumont@ct.gov](mailto:amy.dumont@ct.gov).

**Electronic Visit Verification** email [ctevv@gainwelltechnologies.com](mailto:ctevv@gainwelltechnologies.com).