



TO: Connecticut Housing Engagement and Support Services (CHESS) Providers

RE: Updates to the CHESS Reimbursement Process

The purpose of this provider bulletin is to inform enrolled Connecticut Housing Engagement and Support Services (CHESS) providers of changes to the reimbursement process for CHESS services.

The CHESS fee schedule, which can be accessed as noted on page two, includes the following billing codes:

Code	Modifier	Procedure code Description
T2024		Person Centered Recovery Plan Development
H2015		Pre-Tenancy Supports per 15 minutes
H2015	TS	Tenancy Sustaining Supports per 15 minutes
A0110		Non-Medical Monthly bus pass 65 and over
A0100		Non-Medical Monthly bus pass under 65
A0090		Non-Medical Mileage per mile

Person Centered Recovery Plan Assessment and Development

Effective for dates of service on and after **March 1, 2022, the Person-Centered Recovery Plan Development process has changed.** Providers may now submit claims for up to 3 assessments per 12 months and will allow for 2 units to be paid on the same day. Please note, procedure code T2024 covers both Assessment and Care Plan Development.

If for any reason a provider is no longer participating in the CHESS program, the alternative provider selected by the participant may then receive the payment for review and development of a new care plan (in addition to the payment for the care plan that was already made to the initial provider). Modifications of care plans within one year of plan approval due to significant change in the status of the participant may be eligible for additional payment.

Prior Authorization

Prior authorization (PA) is no longer required for **Person Centered Recovery Plan Development (Care Planning and Assessment) and Transportation (Bus Pass and Mileage)**, effective June 1, 2022. **For CHESS Pre-Tenancy Services and Tenancy Sustaining Services**, a PA will only be required when more than 20 units per calendar week are billed, effective June 1, 2022.

Providers must continue to submit claims directly to Gainwell Technologies. Providers are reminded to submit claims with their appropriate CHESS AVRS ID.

All requests for PA must be submitted to the Medicaid program’s behavioral health administrative services organization, Carelon Behavioral Health, which will review (PA) requests for all service categories for the CHESS program. Once Carelon issues a PA, Carelon will then upload the PAs to Gainwell Technologies to be displayed under the provider’s secure Web portal account on the CMAP Web site, www.ctdssmap.com.



Questions? Need assistance? Call the Provider Assistance Center Mon–Fri 8:00 am – 5:00 pm
Toll free 1-800-842-8440 or write to Gainwell Technologies, PO Box 2991, Hartford, CT 06104
Program information is available at www.ctdssmap.com

For questions regarding the PA process for the CHES program, please contact CT BHP (Carelon Behavioral Health) at 1-877-552-8247 or at CTBHP@Carelon.com.

Accessing the Fee Schedule:

The CHES fee schedule can be accessed and downloaded by going to the CMAP Web site: www.ctdssmap.com. From this Web page, go to “Provider”, then to “Provider Fee Schedule Download”, scroll to the bottom of the page and click on “I Accept”, then select the applicable fee schedule. To access the CSV file, press the control key while clicking the CSV link, then select “Open”.

Questions:

For questions about billing or if further assistance is needed to access the fee schedule on the CMAP Web site, please contact the Provider Assistance Center, Monday through Friday from 8:00 a.m. to 5:00 p.m. at 1-800-842-8440.

Responsible Unit:

DSS, Division of Health Services, William Halsey, Deputy Director of Medicaid at william.halsey@ct.gov.