



Connecticut Medical Assistance Program
Policy Transmittal 2023-10

Provider Bulletin 2023-35
May 2023

Andrea Barton Reeves, J.D., Commissioner

Effective Date: November 12, 2023
Contact: See below

TO: Acquired Brain Injury (ABI), Connecticut Home Care (CHC), Mental Health Waiver (MH), Personal Care Assistance (PCA) Service Providers, and Access Agencies

RE: Sunsetting Home and Community Based Waiver Program Provider Bulletins Issued in Response to the COVID-19 Public Health Emergency

Effective for dates of service on or after November 12, 2023, the Department of Social Services (DSS) is sunsetting COVID-19 Response provider bulletins (PBs). This update applies to Home and Community Based Services (HCBS) waivers.

The following provider bulletins (PB) will be end dated for all providers effective for dates of service November 12, 2023, and forward:

[PB 2020-27](#) CMAP COVID-19 Response – Bulletin 12: Waiver of Certain Requirements and Temporary Procedural Changes for Home and Community-Based Waiver Programs

[PB 2020-36](#) CMAP COVID-19 Response – Bulletin 22: Meals on Wheels Changes

[PB 2020-35](#) CMAP COVID-19 Response – Bulletin-20: TU Modifier - Overtime

Overtime will no longer be payable for the services below:

Personal Care Assistance (PCA)

1021Z – Personal Care Services: Per 15 Minutes

Acquired Brain Injury (ABI)

1021Z – Personal Care Services: Per 15 Minutes

1211P – Recovery Assistant

1212P – Recovery Assistant II

1536P – Companion Services, Per ¼ Hour

Connecticut Home Care (CHC)

1021Z – Personal Care Services: Per 15 Minutes

1210Z – Companion Service – Agency Per ¼ Hour

1213M – Recovery Assistant Agency, Per 15 Minutes

1226Z – Respite Care in the Home ¼ Hour

3027Z – Respite, PCA, Agency, Per 15 Min

Mental Health Waiver (MHW)

1213M – Recovery Assistant Agency, Per 15 Minutes

Proc/Mod Lists

33 – 1021Z, 1021ZTT

41 – 1021ZU2, 1021ZU2TT

ABI, CHC and PCA Electronic Visit Verification (EVV) Updates

Effective for dates of service November 12, 2023 and forward, the TU modifier will be end dated from the EVV system.

The EVV requirement for 1536P – Companion Services, per ¼ Hour provided by ABI Service Providers will be reinstated as Companion service will no longer be provided electronically or telephonically.

The following will sunset and no longer be allowed for the waivers below:

CHCPE Category 5 (1915i):

- Allow virtual assessments and reassessments. Waives the face to face requirement.
- Suspend required timelines for task completion, for reassessments, for the duration of the emergency.
- Waives written signature affirming agreement with person centered care.
- Permit substitution of lower-level staff in a service plan such as substituting a companion for a homemaker.
- Permit increase in individual cost limits if needed to support members in the community safely.
- Permit family members to provide companion services.
- Permit Adult Day Programs to provide services virtually to include a virtual assessment of each participant and the delivery of at least two meals per day.
- Permit Mental Health Counseling to be provided electronically or telephonically.

All Home and Community Based Services (HCBS) Waivers:

- Allow virtual assessments and reassessments. Waives the face to face requirement
- Suspend required timelines for task completion, for reassessments, for the duration of the emergency.
- Waives written signature affirming agreement with person centered care plan and replacing with documentation of verbal agreement.
- Permit substitution of lower-level staff in a service plan such as substituting a companion for a homemaker.
- Permit increase in individual cost limits if needed to support members in the community safely.

Acquired Brain Injury Waivers 1 and 2:

- Eliminate the 18-hour daily limit for Companion service.
- Permit family members to provide Companion services.
- Waive initial training requirement and make the training available via video communication.
- For ABI 1 only, add Agency PCA as a waiver service.
- Permit Companion service to be provided electronically or telephonically for up to two hours per day.
- Permit Adult Day Programs to provide services virtually to include a virtual assessment of each participant and the delivery of at least two meals per day.

Connecticut Home Care Program for Elders:

- Permit family members to provide Companion services.
- Permit Mental Health Counseling to be provided electronically or telephonically.
- Permit Adult Day Programs to provide services virtually to include a virtual assessment of each participant and the delivery of at least two meals per day.

Posting Instructions:

Policy transmittals can be downloaded from the CMAP Web site at www.ctdssmap.com.

Distribution:

This policy transmittal is being distributed to providers of the CMAP by Gainwell Technologies.

Responsible Unit: Waivers (CT Home Care Program for Elders, Personal Care Assistant, Acquired Brain Injury, Autism, Mental Health):

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