



TO: Home Health Providers

RE: Electronic Visit Verification (EVV) Town Hall Notification and File Specifications

The purpose of this bulletin is to share important updates about the upcoming EVV Home Health Care Services (HHCS) implementation for providers choosing to use an Alternate EVV solution. In preparation of EVV “Go-Live” for HHCS, the Department of Social Services (DSS) is holding three (3) Town Hall sessions for providers and their Alternate EVV vendors.

HHCS providers are advised to share this information with their Alternate EVV vendors. While anyone can register and attend the upcoming Town Halls, the information is geared towards HHCS providers and their Alternate EVV vendors.

Furthermore, a HHCS provider’s Alternate EVV vendors must complete the system testing & certification process with Sandata Technologies. Certification is required to ensure that EVV data flows into the State of Connecticut's EVV Aggregator, i.e., the State’s central EVV data repository.

Please note, separate training sessions will be scheduled for providers that are currently using or will choose to use the State’s existing EVV system, i.e., Santrax Agency Management (SAM).

Town Hall Objectives

- Walk through the Alternate EVV system testing & certification process
- Provide an overview of the Alternate EVV specifications [EVV HH Vendor Specification](#)
- Review data transfer

Alternate EVV Town Hall Registration

Click each registration link below to get started:

Tuesday, February 21, 2023 11:00 am – 12:00 pm	Town Hall 1 st session – Review the Alternate EVV specifications with providers and vendors https://sandata.zoom.us/j/84461202222
Monday, February 27, 2023 2:00 pm – 3:00 pm	Town Hall 2 nd session – Testing and provider registration https://sandata.zoom.us/j/84461202222
TBD	Town Hall 3 rd session – Information on Go-Live

Please continue to monitor the www.ctdssmap.com Web site for additional information. From the main page, click “Electronic Visit Verification”, then “Important Documentation”, and then “Home Health Implementation Documentation”. Questions related to EVV should be submitted securely to ctevv@gainwelltechnologies.com.



Questions? Need assistance? Call the Provider Assistance Center Mon–Fri 8:00 am – 5:00 pm
Toll free 1-800-842-8440 or write to Gainwell Technologies, PO Box 2991, Hartford, CT 06104
Program information is available at www.ctdssmap.com