



Connecticut Medical Assistance Program
Policy Transmittal 2021-45

Provider Bulletin 2021-85
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Effective Date: August 16, 2021
Contact: Dawn Lambert 424-4897

TO: Connecticut Housing Engagement and Support Services (CHESS) Providers

RE: Connecticut Housing Engagement and Support Services (CHESS)

The purpose of this policy transmittal is to inform enrolled CHESS providers that effective for dates of service on and after **August 16, 2021**, the Department of Social Services (DSS), in partnership with the Department of Mental Health and Addiction Services (DMHAS), Department of Developmental Services (DDS), Department of Housing, Connecticut Housing Finance Authority, Corporation for Supportive Housing, Partnership for Strong Communities, and the Connecticut Coalition to End Homelessness is proud to announce the implementation of the Connecticut Housing Engagement and Support Services (CHESS) Program. The purpose of CHESS is to provide specified support services to Medicaid members experiencing challenges related to homelessness and specified clinical conditions and needs. These services focus on helping eligible participants find and stay in affordable housing and connect to appropriate medical and behavioral health services.

Prior Authorization

Prior authorization (PA) is required for all services under CHESS. All requests for PA must be submitted to the Medicaid program's behavioral health administrative services organization, Beacon Health Options, which will review (PA) requests for all service categories for the CHESS program. Once Beacon issues a PA, Beacon will then upload the PAs to Gainwell Technologies to be displayed under the provider's secure Web portal account on the CMAP Web site, www.ctdssmap.com.

For questions regarding the PA process for the CHESS program, please contact CT BHP (Beacon Health Options) at 1-877-552-8247 or at CTBHP@BeaconHealthOptions.com.

Eligibility Verification

The Connecticut Medical Assistance Programs' (CT MAP) Automated Eligibility Verification System (AEVS) will return client information that identifies if a person is eligible for the Connecticut Housing Engagement and Support Services (CHESS) Program. The eligibility verification response for people determined eligible for CHESS will be **"Enrolled in CT Housing and Support Services (CHESS)"**.

CHESS Provider Manual

The CHESS program is detailed in the federally approved Medicaid State Plan provision for CHESS. Additional details are set forth in the CHESS provider manual Chapter 7, which is posted to the CMAP Web site at this link: www.ctdssmap.com and may be updated from time to time. Providers are encouraged to check the Web site on a regular basis and will be notified in writing if there are updates. Providers can access the Provider Manuals on the CMAP Web site, www.ctdssmap.com. From this Web page, go to "Information", then to "Publications", next select "Provider Manuals", scroll down to the desired Chapter – 7 for policy/regulation or 8 for claim submission instructions, then select the CT Housing Engagement and Support Services provider type then click view chapter.

CHES Reimbursement Rates

The CHES fee schedule, which can be accessed as noted below, currently includes the following billing codes and rates:

Code	Modifier	Procedure code Description	Rate
T2024		Person Centered Recovery Plan Development	\$200.00
H2015		Pre-Tenancy Supports per 15 minutes	\$11.06
H2015	TS	Tenancy Sustaining supports per 15 minutes	\$11.06
A0110		Non – Medical Monthly bus pass 65 and over	\$30.60*
A0110		Non-Medical Monthly bus pass under 65	\$63.00*
A0090		Non-Medical Mileage per mile	\$0.56**

* Bus pass rates are adjusted based on the price of bus passes.

** Mileage per mile is adjusted based on the IRS mileage rate, which is adjusted each year.

DSS will notify providers in writing if there are changes to the fee schedule other than incorporating changes by reference to the bus pass and mileage rates, as noted immediately above.

Accessing the Fee Schedule

The CHES fee schedule can be accessed and downloaded by going to the CMAP Web site: www.ctdssmap.com. From this Web page, go to “Provider”, then to “Provider Fee Schedule Download”, scroll to the bottom of the page and click on “I Accept”, then select the

applicable fee schedule. To access the CSV file, press the control key while clicking the CSV link, then select “Open”.

Questions:

For questions about billing or if further assistance is needed to access the fee schedule on the CMAP Web site, please contact the Provider Assistance Center, Monday through Friday from 8:00 a.m. to 5:00 p.m. at 1-800-842-8440.

Posting Instructions: Policy transmittals can be downloaded from the Web site at www.ctdssmap.com.

Distribution: This policy transmittal is being distributed to providers of the Connecticut Medical Assistance Program by Gainwell Technologies.

Responsible Unit: DSS, Division of Health Services, Community Options Unit, Dawn Lambert at (860) 424-4897.

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