



**Connecticut Medical Assistance Program**  
Policy Transmittal 2021-52

Provider Bulletin 2021-78  
October 2021

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Effective Date: November 1, 2021  
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**TO: All Dental Providers**

**RE: Supplementing Guidance for Treatment Planning and Radiographic Imaging Requirements**

This provider bulletin will serve to supplement Provider Bulletin [2021-61](#), “Treatment Planning and Radiographic Imaging Requirements”. The effective date of Provider Bulletin 2021-61 and this provider bulletin is November 1, 2021.

The Department of Social Services (DSS) is requiring that all dental providers who will perform ***more than one*** endodontic, crown or prosthodontic procedure on a HUSKY Health member’s ***permanent dentition*** submit a treatment plan document with radiographic imaging and supporting documentation to the Connecticut Dental Health Partnership (CTDHP) as described in PB 2021-61.

Treatment plans are required for all HUSKY Health members who have extensive yet untreated needs. Recognizing that treatment planning documents are not required for all dental specialties and children or adults with special healthcare needs, DSS is expounding when a treatment plan is necessary.

**Pediatric Dentists:** Pediatric dentists do not need to submit a treatment plan for pulpotomies or stainless - steel crowns on pediatric patients. Pediatric dentists are only required to obtain Prior Authorization (PA) or Post-procedure Review (PPR) for the procedures which are listed on the dental fee schedule.

Treatment plans are **NOT** required for any pediatric or special healthcare needs patients who require the use of an operating room for dental treatment.

Panoramic or complete series radiographic imaging taken of children ages 12 and older should be uploaded to the CTDHP Prior Authorization portal. Bitewing or periapical radiographs do not need to be uploaded unless a service requiring PA is being requested. All procedures which require PA or PPR remain in effect.

**Dental Anesthesiologists:** Dental anesthesiologists are not required to submit a treatment plan for members under their care for sedation/anesthesia for dental treatment. All current PA and PPR requirements remain in effect.

**Endodontists:** Endodontists do not need to submit treatment plans for endodontic procedures on pediatric or adult patients. The procedures that require PA or PPR are listed on the dental fee schedule and remain in effect. Additionally, radiographs taken during the endodontic procedures do not need to be submitted to the CTDHP.

**Oral and Maxillofacial Surgeons:** Oral and maxillofacial surgeons do not need to submit a treatment planning document to the CTDHP for in – office treatment; Panoramic radiographic imaging taken of children ages 12 and older & adults should be uploaded to the CTDHP PA portal. All current PA and PPR requirements remain in effect.

**Oral and Maxillofacial Pathologists and Oral and Maxillofacial Radiologists:** Pathologists and Radiologists do not need to submit treatment plans. Radiographic imaging for panoramic, or full mouth series should be

submitted to the CTDHP through the CTDHP PA portal. All current PA or PPR requirements remain in effect.

**Periodontists:** Periodontists are required to submit a treatment plan for periodontal services that have been approved for adults and for children under Early and Periodic Screening, Diagnostic and Treatment (EPSDT) recommendations when medically necessary. Radiographic imaging should be submitted to the CTDHP through the PA portal. All current PA requirements remain in effect.

**General Dentists, Prosthodontists and Public Health Dentists:** General dentists, prosthodontists and public health dentists **are not exempt and must submit treatment planning documentation** when more extensive treatment is required to restore form and function to a child or adult HUSKY Health Member involving 2 or more **permanent teeth**. Radiographic imaging can be uploaded through the CTDHP PA portal. The requirements listed on the fee schedule are outlined in PB 2021-61. All PA and PPR requirements listed on the dental fee schedule remain in effect.

**Orthodontists:** Orthodontists do not need to submit a treatment plan for orthodontic therapy. All PA requirements remain in effect. Panoramic and cephalometric imaging can be submitted to the CTDHP on photographic paper; panoramic imaging on photocopy paper will not be accepted. Digital radiographic imaging may also be submitted to the CTDHP through the PA portal.

**Hygienists:** Dental hygienists are not required to submit a treatment planning document.

**Treatment Planning:**

HUSKY Health Members often present to a dental office with a myriad of dental problems that include esthetic problems, occlusal problems, and multiple missing teeth

requiring replacement to restore function, structural problems with their teeth, periodontal disease, caries, and other oral pathologies. To address these varying issues in a predictable fashion, it is essential that each dental provider begin with collecting the information required to make an accurate diagnosis, and then develop a complete, properly sequenced treatment plan to treat and control the oral diseases and conditions in a logical and orderly approach that results in the delivery of definitive treatment and brings the member-patient into oral health maintenance.

**Electronically Submitting Radiographs and Treatment Plans:**

To electronically upload a treatment plan and/or radiographic imaging, follow the steps outlined below:

1. Access the [www.ctdhp.org](http://www.ctdhp.org) Web site and click on "Dental Providers" and click on "Login."
2. Enter your Billing NPI and Tax ID numbers in the appropriate boxes and click on "Submit."
3. A new screen will appear, click on "Prior Authorization Upload."
4. Follow instructions for the prior authorization or post procedure review requests.

Hard copy submissions for non-orthodontic services should be sent to the following address:

Prior Authorization Unit  
C/O BeneCare Dental Plans  
P.O. Box 40109  
Philadelphia, PA 19106-0109

**Accessing the Fee Schedule:**

The adult and children's dental fee schedules can be accessed and downloaded by logging onto the Connecticut Medical Assistance Program (CMAP) Web site: [www.ctdssmap.com](http://www.ctdssmap.com). From this Web page, go to "Provider", then to "Provider Fee Schedule Download". Click on the "I

accept” button and proceed to click on the “Dental” fee schedule (Adult or Pediatric). To access the CSV file, press the control key while clicking the CSV link, then select “Open”.

For questions about billing or if further assistance is needed to access the fee schedules on the CMAP Web site, please contact the Provider Assistance Center, Monday through Friday from 8:00 a.m. to 5:00 p.m. at 1-800-842-8440.

The CTDHP posts a copy of the adult and children’s fee schedules on their Web site: [www.ctdhp.org](http://www.ctdhp.org).

**Posting Instructions:** Policy transmittals can be downloaded from the Web site at [www.ctdssmap.com](http://www.ctdssmap.com).

**Distribution:** This policy transmittal is being distributed to providers of the CMAP by Gainwell Technologies.

**Responsible Unit:** DSS, Division of Health Services, Integrated Care Unit; Donna Balaski, D.M.D. at (860) 957 – 8545 or [donna.balaski@ct.gov](mailto:donna.balaski@ct.gov).

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