



TO: All Dental Providers

RE: Dental Digital Models

Quarterly HIPAA Compliant Update

Effective for dates of service August 1, 2021 and forward, the Department of Social Services (DSS) is updating the dental guidelines concerning diagnostic casts. The Connecticut Dental Health Partnership (CTDHP) can accept digital models in lieu of plaster models.

Dental regulations and policies have been put in place to reduce the number of dental procedures that are not medically necessary, while maintaining services that will prevent further disease and continue the maintenance of appropriate oral health. The use of digital models will streamline processes and reduce the potential contamination by oral pathogens. The policies that applied to diagnostic casts will also apply to the digital models.

DSS is making these changes to ensure that the dental office and the outpatient fee schedule remains compliant with the Health Insurance Portability and Accountability Act (HIPAA). The changes apply to services reimbursed under the HUSKY Health programs (A, B, C, and D).

D0470 - Diagnostic Casts (Digital Models)

Digital Models and/or plaster Diagnostic Casts are limited to one time per member per provider with the following exceptions noted below.

Orthodontists may take 2 sets of models 2 times per patient (a set includes the maxillae and mandible) per provider. Additional diagnostic casts and/or digital models may be prior authorized (PA) for reasons of medical necessity.

Oral Surgeons and prosthodontist may take 2 sets of models 2 times per patient (a set includes the maxillae and mandible) per member per provider. Additional diagnostic casts and/or digital models may be PA for reasons of medical necessity.

Hygienists can not bill for this procedure code.

CTDHP currently accepts digital study models produced using Emodel® from Geodigm Corporation, Orthoselect 3D Digital Study Models® and the OrthoCAD® digital format produced using the iTero® scanner.

Prior Authorization and Model Upload

There is no prior authorization required to take diagnostic casts or digital models **unless** the limit needs to be exceeded for reasons of medical necessity. Reasons must be documented in the HUSKY Health member's chart.

Providers may electronically request prior authorization for all dental services through the secured portion of the CTDHP website (www.ctdhp.com). To upload a Prior Authorization request, click on "Provider Login", enter the Billing NPI and Tax ID numbers. Then click "Login". Click on "Prior Authorization Upload." Enter the Client Medicaid ID Number and the date of birth. Choose the NPI of the rendering provider from the drop-down box. Choose PA type. Click on "Continue". Click on "Browse" to locate the file you wish to upload. Click on the "Upload" icon. If there is more than one file to upload, repeat the process.

For Orthodontic PA (or digital model) upload instruction, continue to the section titled “Ortho PA Upload”. Click “Browse” to locate the study model. Once the saved study model is located click on the filename. Click on “Upload Study Model.”

Accessing the Fee Schedule

The updated fee schedule can be accessed and downloaded by going to the Connecticut Medical Assistance Program (CMAP) Web site: www.ctdssmap.com. From this Web page, go to “Provider”, then to “Provider Fee Schedule Download”, scroll to the bottom of the page and click on “I Accept”, then select the applicable fee schedule. To access the CSV file, press the control key while clicking the CSV link, then select “Open”.

Posting Instructions:

Policy transmittals can be downloaded from the Web site at www.ctdssmap.com.

Distribution

This policy transmittal is being distributed to providers of the CMAP by Gainwell Technologies.

Responsible Unit: DSS, Division of Health Services, Integrated Care Unit; Hope Mitchell-Williams, Health Program Associate, email Hope.Mitchell-Williams@ct.gov.

Date Issued: July 2021