



**Connecticut Medical Assistance Program**  
Policy Transmittal 2021-32

Provider Bulletin 2021-47  
July 2021

Deidre S. Gifford, MD, MPH, Commissioner

Effective Date: July 1, 2021  
Contact: [william.halsey@ct.gov](mailto:william.halsey@ct.gov)

**TO: Ambulance Providers**

**RE: Changes to the Ambulance Fee Schedule (Emergency and Non-Emergency)**

The purpose of this policy transmittal is to notify ambulance providers that, effective for dates of service July 1, 2021 and forward, the Department of Social Services (DSS) has revised the Ambulance Fee Schedule for both emergency and non-emergency services.

**Responsible Unit:** DSS, Division of Health Services, NEMT Unit/Section; William Halsey, Director, email [william.halsey@ct.gov](mailto:william.halsey@ct.gov).

**Date Issued:** July 2021

**Accessing the Fee Schedule:**

The updated fee schedule can be accessed and downloaded by accessing the Connecticut Medical Assistance Program (CMAP) Web site: [www.ctdssmap.com](http://www.ctdssmap.com). From this Web page, go to "Provider", then to "Provider Fee Schedule Download". Click on the "I accept" button and proceed to click on the appropriate fee schedule. To access the CSV file, press the control key while clicking the CSV link, then select "Open".

For questions about billing or if further assistance is needed to access the fee schedule on the CMAP Web site, please contact the Provider Assistance Center, Monday through Friday from 8:00 a.m. to 5:00 p.m. at 1-800-842-8440.

**Posting Instructions:** Policy transmittals can be downloaded from the Web site at [www.ctdssmap.com](http://www.ctdssmap.com).

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