

Connecticut Department of Social Services Medical Assistance Program

www.ctdssmap.com

Provider Bulletin 2021-38 June 2021

TO: All Providers

RE: USE OF ICD-10-CM "Z" CODES FOR SOCIAL DETERMINANTS OF HEALTH

To better understand and respond to the needs of our HUSKY Health Members, the Department of Social Services (DSS) is strongly recommending inclusion of Social Determinants of Health (SDOH) data on Connecticut Medical Assistance Program (CMAP) claim submissions.

SDOH are conditions in an individual's environment that affect a wide range of health risks and outcomes. Differences in health are striking in communities that lack access to stable and affordable housing, fresh and nutritious food, safe public spaces, high-quality education, and other resources.

DSS continues to explore payment models, such as value-based and acuity-based reimbursements that integrate factors that historically have not been submitted on claims. SDOH are critical to the long-term health outcomes of HUSKY Health Members and as such, DSS is seeking a more robust and comprehensive picture of the needs of individuals to inform future payment models.

SDOH will provide DSS a more comprehensive data set to identify, address and track health disparities over time. This data will aid in program development, analysis of gaps in care, and quality initiatives to improve health outcomes for HUSKY Health Members. This data is critical information to help connect HUSKY Health Members with appropriate supports and resources and will help forward our collective efforts to offer whole-person care.

DSS is requesting that providers who can supply Internal Classification of Diseases, Tenth Revision, Clinical Modification (ICD-10 -CM) "Z" codes on claims for HUSKY Health Members do so, and that others identify internal processes or procedures to allow you to supply Z codes in the future. DSS expects that Z codes that are applicable would be identified during the natural sequence of engagement with a HUSKY Health Member.

Z codes can be entered in any diagnosis field other than the primary diagnosis field. If a Z code is used as a primary diagnosis, the claim will deny. CMAP providers can enter up to:

- Professional claims 12 diagnosis codes
- Institutional claims 26 diagnosis codes

on a claim. As a result, if there are multiple Z codes that apply to a HUSKY Health Member, please enter all that are relevant – in any field other than the primary diagnosis field. If there are no Z codes that apply to the HUSKY Health Member, you do not need to enter any, but we are asking all providers to thoughtfully consider available and applicable codes when submitting claims.

The addendum below provides a list of commonly identified Z codes; a more comprehensive list of all available Z codes can be found at:

https://www.icd10data.com/ICD10CM/Codes/Z00-Z99

FURTHER RESOURCES

ICD-10-CM Z Codes for Social Determinants of Health

This resource describes ways standardized SDOH data can be used and provides a quick reference guide to which ICD-10-CM codes can help document standardized SDOH data.



https://hiteqcenter.org/Resources/HITEQ-Resources/icd-10-z-codes-for-social-determinants-of-health

Screening for Social Determinants of Health in Populations with Complex Needs:

Implementation Considerations

This brief from the Center for Health Care Strategies reviews key considerations for organizations seeking to use SDOH data to improve patient care, including: selecting and implementing SDOH assessment tools; collecting patient-level information related to SDOH; creating workflows to track and address patient needs; and identifying social service resources and tracking referrals.

https://www.chcs.org/media/SDOH-Complex-Care-Screening-Brief-102617.pdf

If you have questions regarding this provider bulletin, please contact:

For Medical

Community Health Network of CT (CHNCT) at 1-800-440-5071, between the hours of 8:00 a.m. to 6:00 p.m.

For Behavioral Health

Beacon Health Options at 1-877-552-8247



Addendum

Addendum	
Social Determinant Factor	Related Z Codes
Housing: Z59 – Problems related to housing and economic circumstances	Z59.0 Homelessness Z59.1 Inadequate housing Z59.2 Discord with neighbors, lodgers and landlord Z59.3 Problems related to living in residential institution Z59.4 Lack of adequate food and safe drinking water Z59.5 Extreme poverty Z59.6 Low income Z59.7 Insufficient social insurance and welfare support Z59.8 Other problems related to housing and economic circumstances Z59.9 Problem related to housing and economic circumstances, unspecified
Education Level: Z55 – Problems related to education and literacy	 Z55.0 Illiteracy and low-level literacy Z55.1 Schooling unavailable and unattainable Z55.2 Failed school examinations Z55.3 Underachievement in school Z55.4 Educational maladjustment and discord with teachers and classmates Z55.8 Other problems related to education and literacy Z55.9 Problems related to education and literacy, unspecified
Employment: Z56 - Problems related to employment and unemployment	Z56.0 Unemployment, unspecified Z56.1 Change of job Z56.2 Threat of job loss Z56.3 Stressful work schedule Z56.4 Discord with boss and workmates Z56.5 Uncongenial work environment Z56.6 Other physical and mental strain related to work Z56.81 Sexual harassment on the job Z56.82 Military deployment status Z56.89 Other problems related to employment Z56.9 Unspecified problems related to employment
Social Environment: Z60 – Problems related to social environment	 Z60.0 Problems of adjustment to life-cycle transitions Z60.2 Problems related to living alone Z60.3 Acculturation difficulty Z60.4 Social exclusion and rejection Z60.5 Target of (perceived) adverse discrimination and persecution Z60.8 Other problems related to social environment Z60.9 Problem related to social environment, unspecified



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Social Environment:	Z63.0 Problems in relationship with spouse or partner
Z63 – Problems related to	Z63.1 Problems in relationship with in-laws
Primary Support Group,	Z63.31 Absence of family member due to military deployment
including family circumstances	Z63.32 Other absence of family member
	Z63.4 Disappearance and death of family member
	Z63.5 Disruption of family by separation and divorce
	Z63.6 Dependent relative needing care at home
	Z63.71 Stress on family due to return of family member from military
	deployment
	Z63.72 Alcoholism and drug addiction in family
	Z63.79 Other stressful life events affecting family and household
	Z63.8 Other specified problems related to primary support group
	Z63.9 Problem related to primary support group, unspecified
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Psychosocial Circumstances: Z65 – Problems related to other	Z65.0 Conviction in civil and criminal proceedings without imprisonment
	Z65.1 Imprisonment and other incarceration
psychosocial circumstances	Z65.2 Problems related to release from prison
	Z65.3 Problems related to other legal circumstances
	Z65.4 Victim of crime and terrorism
	Z65.5 Exposure to disaster, war and other hostilities
	Z65.8 Other specified problems related to psychosocial circumstances
	Z65.9 Problem related to unspecified psychosocial circumstances
Z91 - Personal risk factors, not	Z91.4 Personal history of psychological trauma, not elsewhere classified
elsewhere classified	Z91.41 Personal history of adult abuse
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	Z91.410 Personal history of adult psychological abuse
	Z91.411 Personal history of adult psychological abuse Z91.412 Personal history of adult neglect
	Z91.419 Personal history of unspecified adult abuse
	Z91.42 Personal history of forced labor or sexual exploitation
	Z91.49 Other personal history of psychological trauma, not elsewhere
	classified

