



Deidre S. Gifford, MD, MPH, Commissioner

Effective Date: June 1, 2021
Contact: Ginny Mahoney

TO: Medical Equipment, Devices and Supplies (MEDS) Providers

RE: Reinstating Standard Requirements for Medical Equipment, Devices and Supplies (MEDS): Prescriptions for Repairs of Durable Medical Equipment (DME), Completion/Filing Deadline for Customized Wheelchairs and 30-Day Supplies

Effective for dates of service June 1, 2021 and forward, the Department of Social Services (DSS) is reinstating the following requirements for services rendered to HUSKY Health (A, B, C and D) members:

- obtaining a prescription for repairs of durable medical equipment (DME), including customized wheelchairs;
- completing/filing deadline requirements for customized wheelchairs; and
- limiting the provision of medical and surgical supplies, parenteral/enteral supplies, respiratory equipment and supplies, and hearing aid batteries to a 30-day supply.

DSS is reinstating the above requirements because it has been determined that it is no longer necessary to waive these rules due to increased COVID-19 vaccinations, increased provider capacity to comply with standard requirements, and other factors. It is also feasible for providers to comply with standard requirements when requesting to extend prior authorization (PA). Therefore, the section pertaining to “prior authorization extensions” in Provider Bulletin (PB) [2020-18](#) “CMAP COVID-19 Response – Bulletin 15: Emergency MEDS Program Changes” is rescinded as of June 1, 2021. The delivery ticket requirement portion of PB 2020-18 was previously rescinded by PB [2021-19](#). In all other respects, PB 2020-18 remains in full force and effect.

Prescription Requirements for Repairs to DME Including Customized Wheelchairs

Effective for dates of service June 1, 2021 and forward, DSS is reinstating the standard requirements for MEDS repairs that were in effect prior to the public health emergency and DME providers must obtain a prescription for repairs of DME, including customized wheelchairs.

Completion/Filing Deadline Requirements for Customized Wheelchairs

Effective for dates of service June 1, 2021 and forward, DSS is reinstating the standard procedures for customized wheelchair requests and will no longer allow 90-day extensions for DME providers to complete and file requirements for customized wheelchairs and Complex Rehabilitative Technology (CRT).

In addition, providers will no longer have 90-day extensions for the completion of a psychiatrist’s evaluation for members residing in a skilled nursing facility or for the face-to-face physician visit for members residing in the community because these evaluations can be provided via audio-visual telehealth. Please refer to the following HUSKY Health Web site for information on the wheeled mobility device guidelines:

https://www.huskyhealthct.org/providers/provider_postings/policies_procedures/wheeled_m

[obility/Wheeled Mobility Device Guidelines Instructions.pdf](#).

30-Day Supplies

Effective June 1, 2021, DSS will reinstate the 30-day supply limitation of medical and surgical supplies, hearing aid batteries, parenteral/enteral supplies, respiratory equipment and supplies for HUSKY beneficiaries.

Please Note: As a reminder, certain Healthcare Common Procedure Coding System (HCPCS) codes are subject to federally required Medically Unlikely Edits (MUE). MUEs are “per day” edits that take precedence over the maximum quantity allowed per month. Additional units requested per month via PA will not override the MUE. Providers should continue to utilize an appropriate day span, by entering the “From” and “To” dates in MM/DD/YY format on the claim detail to bypass the MUE as well as any daily contract quantity limitations set by CMAP.

Posting Instructions:

Policy transmittals can be downloaded from the Connecticut Medical Assistance Program Web site at www.ctdssmap.com.

Distribution:

This policy transmittal is being distributed to providers of the Connecticut Medical Assistance Program by Gainwell Technologies.

Responsible Unit:

DSS, Division of Health Services, Medical Policy Section; Ginny Mahoney, Health Policy Consultant, email: Ginny.Mahoney@ct.gov.

Date Issued: May 2021