



Deidre S. Gifford, MD, MPH, Commissioner

Effective Date: April 20, 2021
Contact: Ginny Mahoney

TO: Medical Equipment, Devices and Supplies (MEDS) Providers

RE: Reinstating Standard Requirements - Medical Equipment, Devices and Supplies (MEDS) Signed Delivery Receipts Requirement and Prior Authorization Extensions

Effective for dates of service April 20, 2021 and forward, the Department of Social Services (DSS) is reinstating the following requirements:

- obtaining signatures on delivery receipts for Medical Equipment, Devices and Supplies (MEDS) delivered to HUSKY Health members; and
- submitting complete paperwork for re-authorizations of existing prior authorizations (PA).

DSS is reinstating the above requirements due to the current COVID-19 state public health emergency (PHE) declaration and Executive Order 7EE, Sections 4 and 6 that are scheduled to expire as of April 19, 2021. The sections pertaining to “delivery ticket requirement” and “prior authorization extensions” in Provider Bulletin (PB) 2020-18 “CMAP COVID-19 Response – Bulletin 15: Emergency MEDS Program Changes” are rescinded as of that date. In all other respects, PB 2020-18 remains in full force and effect.

Based on updated research on COVID-19 transmission, it is now possible for providers to safely obtain signed delivery receipts in a manner that complies with the Centers for Disease Control (CDC) and the Department of Public Health (DPH) recommendations. It is also feasible for providers to comply with standard requirements when requesting to extend prior authorization.

Delivery Receipts

Therefore, as required by sections 17b-262-721, 17b-262-681, 17b-262-745, and 17b-262-802 of the Regulations of Connecticut State Agencies (RCSA), MEDS providers are required to obtain a delivery receipt signed by the member or the member’s designee at the time that the supplies or equipment are delivered to the member’s home.

Extension for PAs – Paperwork Requirements

As required by section 17b-262-678 of the RCSA, if the medical need continues beyond the initial authorization period, a request for the re-authorization shall be submitted to DSS’s medical administrative services organization, Community Health Network of Connecticut (CHNCT) and include documentation from the licensed practitioner indicating the service continues to be medically necessary.

Posting Instructions:

Policy transmittals can be downloaded from the Connecticut Medical Assistance Program Web site at www.ctdssmap.com.

Distribution:

This policy transmittal is being distributed to providers of the Connecticut Medical Assistance Program by Gainwell Technologies.

Responsible Unit:

DSS, Division of Health Services, Medical Policy Section; Ginny Mahoney, Health Policy Consultant, email: Ginny.Mahoney@ct.gov.

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