

## TO: Ophthalmologists, Optometrists, and Opticians

## **RE:** Additional Billing Guidance for Fitting/Dispensing Fees for Eyeglasses and Contact Lenses & HUSKY B Vision Lookup Functionality

This provider bulletin provides supplemental guidance to previously issued PB 2020-64, "Clarifying Guidance Pertaining to the Coverage of Eyeglasses and Contact Lenses", as well as instructions for the new HUSKY B Vision History Lookup functionality on Connecticut's Medical Assistance Program (CMAP) Web site. Please note that this guidance pertains to all HUSKY A, B, C, and D members.

## Date of Service Documentation for Fitting and Dispensing Fees for Eyeglasses and Contact Lenses for Adults and Children on All HUSKY Benefit Plans:

As previously communicated in *PB 2020-64*, the date of service to be used on the claim for the fitting fee and eyeglasses or contact lenses should be the order date, as this date represents the date that the service was provided.

However, if the HUSKY health member does not return to pick up the eyeglasses or contact lenses, the provider must reverse the hardware charges within 60 days from the date of service of the fitting (not the 'billed' date).

Additionally, for dates of service prior to October 1, 2020, if there was no documentation of eyeglasses or contact lenses being dispensed to a HUSKY health member and/or the provider is aware that they did not provide a billed service, they may void the claim detail(s) electronically or via the Web by logging into their secure Web portal account on the <u>www.ctdssmap.com</u> Web site at any point and do not have to wait the 60 days to do so.

## **HUSKY B Vision History Lookup**

As previously communicated in *PB 2020-64*, members enrolled in HUSKY B have a \$100.00 allowance towards eyeglasses every two calendar years.

Vision providers must track how much money is left in the \$100.00 allowance by logging into their secure Web portal account from the <u>www.ctdssmap.com</u> Web site and selecting Claims > Claim History For Specific Services > HUSKY B Vision Services.

**<u>Responsible Unit</u>**: DSS, Division of Health Services, Medical Policy Section; Catherine Holt, Medical Policy Consultant; email at <u>Catherine.Holt@ct.gov</u>

Date Issued: November 2020



Questions? Need assistance? Call the Provider Assistance Center Mon–Fri 8:00 am – 5:00 pm Toll free 1-800-842-8440 or write to Gainwell Technologies, PO Box 2991, Hartford, CT 06104 Program information is available at <u>www.ctdssmap.com</u>