

interChange Provider Important Message

Attention All Providers: Telemedicine: Update to Place of Service Requirements

Effective for dates of service January 1, 2021 and forward, telemedicine claims should no longer be billed with POS 02. Providers billing for telemedicine services must indicate the POS that best describes where the service would have been rendered if the service was performed in-person. Please refer to Provider Bulletin [\(PB\) 2020-100](#) Telemedicine: Update to Place of Service Requirements, as well as the updated COVID-19 Information and FAQs located on the www.ctdssmap.com Web site.