

Connecticut Department of Social Services Medical Assistance Program

www.ctdssmap.com

Provider Bulletin 2025-49 October 2025

- TO: Behavioral Health Clinicians' Groups, Behavioral Health Clinics, Enhanced Care Clinics, Behavioral Health Federally Qualified Health Centers (FQHCs), School Based Health Clinics and Medical Clinics
- RE: Billing Guidance of Supervision of Individuals Not Licensed to Practice Independently When Providing Behavioral Health Service in Clinic or Group Settings

In accordance with the requirements posted under provider bulletin 2019-18 "Supervision of Individuals Not Licensed to Practice Independently When Providing Behavioral Health Services in Clinic Settings," we are providing billing guidance on claim submission of services provided by a non-licensed provider.

Claim Submission Requirements:

Option 1 -

 The supervising provider can be billed by entering the supervising provider's NPI under the rendering provider field.

The non-licensed provider does not need to be entered into the claim,

Option 2 –

- The non-licensed provider can be billed as the rendering provider if they are enrolled under National Plan and Provider Enumeration System (NPPES) and have a valid National Provider Identifier (NPI) and behavioral health taxonomy.
- The supervising provider that is supervising the non-licensed provider needs to be entered under the supervising provider field.

The supervising provider must be enrolled and tied to the organization's group.

Non-licensed providers can apply for an NPI by visiting NPPES at https://nppes.cms.hhs.gov.

Electronic claim submission ASC X12N 837 Professional.

Rendering provider's NPI should be entered into the following sections of an electronic claim:

837P – Health Care Claim Professional

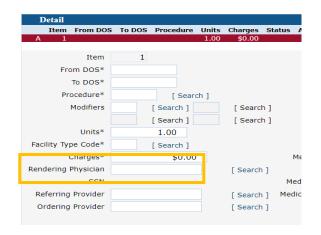
- NPI Segment ID = NM109
- NPI Loop ID = 2420
- Qualifier = 82

Supervising provider's NPI can be entered into the following sections of an electronic claim:

837P - Health Care Claim Professional

- NPI Segment ID = NM109
- NPI Loop ID = 2420D
- Qualifier = DQ

For claims submitted via the secure web portal located on the <u>www.ctdssmap.com</u> Web site, the performing provider information is entered at the detail level as shown below:





** At this time the supervising providers cannot be submitted via the secure web portal until the web portal is updated. If billing your claims through the Secure Web portal, you will need to follow option 1. Once the web portal has been updated, we will send an important message to all providers letting them know they can submit supervising provider through the web portal. At that time the provider can bill following either option above.

Claims that do not include valid provider information will receive claim denials with the following Explanation of Benefit (EOB) code(s).

- 1073 Supervising Provider is Missing
- 1074 Supervising Provider is not on File
- 1075 Supervising Provider not Active on DOS
- 1076 Supervising Provider Not Associated with Billing Group
- 1077 Associated License Clinician NPI is not on the NPPES
- 1078 Associated Licensed Clinician Taxonomy / Credentials Invalid

Ouestions:

For questions about billing or if further assistance is needed, please contact the Provider Assistance Center, Monday through Friday from 8:00 a.m. to 5:00 p.m. at 1-800-842-8440.

