

# interChange Provider Important Message

## **Attention Electronic Visit Verification (EVV) Providers - Mobile Visit Verification (MVV) App Mandatory Update**

All employees who use the MVV time capture application on an Android device must upgrade to the new 4.6.0 version before March 18, 2019. This upgrade will be available as of March 8, 2019. If an employee fails to upgrade their Android to the new MVV version 4.6.0 by March 18, 2019, the application will cease to function. Version 4.6.1 for iOS users will become available in the Apple App Store within two weeks, however, the MVV app will continue to function in older versions. We strongly encourage iOS users to upgrade as soon as the upgrade is available.

If you have any questions or comments, please contact Sandata Customer Care at 1-855-399-8050.

