

interChange Provider Important Message

Attention Autism Waiver Service Providers Regarding Electronic Visit Verification (EVV) Mandated Service Codes

The Department of Social Services (DSS) has made the policy decision to remove service code H2019 - Therapeutic behavioral services, per 15 minutes, from the Electronic Visit Verification (EVV) mandated list. Instead, it has been added to the EVV optional list, effective immediately. Providers are no longer required to capture visit data for H2019 services via EVV.

As of February 1, 2019, Autism Waiver service providers are able to see their clients and their prior authorization (PA) for H2019 in the Santrax system and will be able to use the Santrax system to bill and submit claims for this service code.

Autism Waiver service providers are reminded that, as of March 3, 2019, they are mandated to use EVV for the following service codes. The description of each mandated service code is included below.

1302Z - Job Coach Agency per 15 minutes - Could include work, volunteer and apprenticeship experiences. Includes activities to support:

- Stabilization with job
- Measurement of production, social abilities, essentials and independence at the job
- Job satisfaction
- Social skills training, practice scripts and social autopsy
- Monitoring job performance
- Assessment of interests, strengths and opportunities for employment
- Training in activities to secure and sustain employment: interviewing skills, workplace etiquette, workplace culture, travel training
- Job development
- Task analysis
- Job analysis, natural supports at worksite

1304Z - Life Skills Coach Agency per 15 minutes - Assist with the acquisition, improvement and/or retention of skills and provide necessary support to achieve personal outcomes that enhance an individual's ability to live in their community as specified in the individual service plan. This service is intended for specific instruction and training in a personal outcome. Provision of the



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service may be limited to the person's own or family home and/or in their community. This service is expected to coordinate strategies with all other service providers and to adjust strategies as needed. This service may be self-directed or provided through a qualified agency.

Examples include:

- Instruction and training in one or more need areas
- Implementation of strategies to address needs identified in the Individual Service Plan.
- Data collection on target strategies
- Implementation of therapeutic recommendations including speech, communication, social skills, leisure/recreation skills, Occupational Therapy (OT), Physician Therapy (PT)
- Identification and adjustment of strategies as needed
- Ongoing communication with service coordinator and all other service providers pertaining to implementation of strategies.
- Mobility training
- Adaptive communication training
- Provide training or practice in basic consumer skills such as banking, budgeting, and shopping.
- Provide instruction and training in one or more need areas to enhance the person's ability to live independently in their own home, and enhance the individual's ability to access in the community
- Assist the individual to complete daily living activities, or to access the community.
- Periodic telephone or e-mail communication with individual receiving services as specified in plan

1396Z - Community Mentor Agency per 15 minutes - Assist as necessary to meet the individual's day-to-day activity and daily living needs and to reasonably assure adequate support at home and in the community to carry out personal outcomes. Cueing and supervision of activities is included. Examples include:

- Providing social interactions
- Assistance to or supervising the individual with such tasks as light housekeeping, meal preparation, laundry or shopping
- Assistance to access and attend community activities such as accompanying the individual while traveling to activities or helping the individual to access leisure activities.

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- May provide some intermittent checking in by telephone call during periods of absence from the caregiver.

1404Z - Respite Agency in Home Individual, per 15 minutes - Services provided to individuals unable to care for themselves; furnished on a short-term basis because of the absence or need for relief of those persons normally providing the care. This service may be self-directed.