



Connecticut Medical Assistance Program Workshops

For Connecticut Home Care Program, Personal Care Assistance, Acquired Brain Injury and Autism Waiver Service Providers

Presented by

The Department of Social Services (DSS) and Gainwell Technologies

Are you or your staff in need of a refresher in current Connecticut Medical Assistance Program Connecticut Home Care (CHC), Acquired Brain Injury (ABI), Personal Care Assistance (PCA) or Autism Waiver Service Provider policies and claim submission procedures? Or do you need assistance with understanding the 2020 updates within the Waiver Program? This workshop will provide you and your staff with a review and understanding of the waiver claim submission process and will review updates within the Connecticut Home Care (CHC), Acquired Brain Injury (ABI), Personal Care Assistance (PCA) or Autism Waiver Programs.

Workshop Topics Will Include:

<ul style="list-style-type: none"> • Program Updates - 2020 	<ul style="list-style-type: none"> • Claim Submission
<ul style="list-style-type: none"> • Re-Enrollment – Importance of Finalization by the Due Date 	<ul style="list-style-type: none"> • Monthly Claims Reprocessing and Remittance Advice Impact
<ul style="list-style-type: none"> • Client Eligibility Verification - Determining Client Eligibility and Resolution of Ineligibility 	<ul style="list-style-type: none"> • Claim Denials, Resolution and Resources
<ul style="list-style-type: none"> • Care Plan Review – Confirmation and Billing of Services Authorized 	<ul style="list-style-type: none"> • Provider Resources and Contacts

Please follow the registration instructions below to register for the workshop. Access is limited, so be sure to **register by the designated due date**. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us. We look forward to your attendance at the workshop!

WORKSHOP LOCATIONS, DATES, AND TIMES

The locations, dates, and times for the Waiver Refresher Workshops are listed below. The registration link is listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please refer to the “How to Register for a Workshop” instructions below if you require further assistance with the registration process.

Workshop Locations, Dates and Times:

Registration Due Date:

HPE MyRoom Virtual Classroom Training

Tuesday, November 10, 2020

1:00 pm – 4:00 pm

Thursday, November 5, 2020

<https://www.surveymonkey.com/r/WaiverRefresherMyRoom11102020>

HPE MyRoom Virtual Classroom Training

Thursday, November 12, 2020

9:00 am – 12:00 pm

Monday, November 9, 2020

<https://www.surveymonkey.com/r/WaiverRefresherMyRoom11122020>

HPE MyRoom Virtual Classroom Training

Wednesday, November 18, 2020

9:00 am – 12:00 pm

Friday, November 13, 2020

<https://www.surveymonkey.com/r/WaiverRefresherMyRoom11182020>

HOW TO REGISTER FOR A WORKSHOP

To register for these workshops, visit the www.ctdssmap.com Web site and go to Information, then Publications and scroll down to Provider Workshop Invitation Forms. Select the Waiver Refresher Workshop you wish to attend and click on the Registration Link.

Each attendee from the same provider office must register separately.

Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number. Please retain this number for your records should you need to discuss your registration with Gainwell Technologies. If you do not receive a confirmation number, you have not successfully registered for this workshop.

Please be sure to include all of the registration information indicated below to ensure timely and accurate attendance registration.

HPE MyRoom Virtual Classroom Training

Gainwell Technologies utilizes internet virtual classrooms that allow class participants to attend a workshop without leaving their office. Participants will be provided a key to an internet classroom to attend the **Waiver Refresher Workshop**. Providers will need to download HPE MyRoom and set up an account in order to attend the virtual classroom training. In addition, participants will dial into a conference call and have an opportunity to ask questions. Providers who register for this training will receive an email from Gainwell Technologies with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received two (2) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

Please supply the following information when registering for a workshop:

- Provider Name
- AVRS ID
- Contact Name
- Telephone Number (including Area Code)
- Email Address (Required for Internet Virtual Classroom Training)
- Name of Attendee

Inclement Weather

Should inclement weather occur on the date of a workshop resulting in a cancellation, Gainwell Technologies will post a notice of workshop cancellation at **1-833-700-8959, extension 3154000**