

# interChange Provider Important Message

**To: Home and Community Based Service (HCBS) Providers and Home Health Agencies**

## **Important Update Regarding Eligibility for Value Based Outcome Payments**

**The Department has established a threshold for outcome-based payment eligibility.**

**To qualify for value-based outcome payments, providers must regularly engage with the Connie Portal Dashboard.**

- **Providers are required to launch the HCBS Program Tool application found on the Connie Portal Dashboard on a regular basis each month during each performance period to qualify for payment.**
- **Lack of regular monthly engagement will result in an organization's disqualification from payment during the performance period.**
- **Log in requirements will begin August 1, 2025**

More information regarding Value Based Payments can be found online at the [ct.gov](https://www.ct.gov) website under Home and Community-Based Services – Connecticut's Investment under American Rescue Plan Act.

[Home and Community Based Services \(ct.gov\)](https://www.ct.gov)

For Technical Assistance with HCBS Program Tool access, contact your Connie Account Manager or email [info@connect.org](mailto:info@connect.org)

