

interChange Provider Important Message

Postponed: Task to Service Enhancement for Sandata Agency Management (SAM) – Electronic Visit Verification (EVV)

The Electronic Visit Verification (EVV) Task to Service Enhancement scheduled for implementation in Sandata Agency Management (SAM) on November 3, 2021 has been postponed until further notice.

The enhancement will still be implemented in the Sandata Mobile Connect (SMC) app. The upgrade for the enhancement was deployed in the Apple Store and Play Store on October 14, 2021. For details on how the enhancement will affect the SMC app please refer to the [At Your Fingertips #41 - Task to Service Enhancement](#) tip sheet.

While we work on accommodating the SMC app for the Consecutive Service Enhancement, those providers who provide consecutive services will have the option of adding the additional tasks in SAM or documenting the additional tasks outside of the SAM system as we work towards a resolution. Thank you for your patience. For questions, please contact the EVV mailbox at ctevv@dx.com.