

interChange Provider Important Message

Attention: Home Health Providers

New Sandata Agency Management User Trainings for Thursday, June 15, 2023, and Friday, June 16, 2023, to be RESCHEDULED

Due to unforeseen circumstances, the final two Sandata Agency Management training sessions for new users, i.e., “Visit Maintenance” scheduled for Thursday, June 15th and “Billing” scheduled for Friday, June 16th, need to be rescheduled. Gainwell Technologies is working with Sandata Technologies to get these sessions rescheduled as quickly as possible and will be providing new dates in a future *Important Message*. We apologize for the inconvenience and appreciate your understanding.

Please note, the trainings hosted by Sandata Technologies pertain to the Home Health Care Services (HHCS) Electronic Visit Verification (EVV) implementation for non-waiver members. Acquired Brain Injury (ABI), Connecticut Home Care (CHC), Personal Care Assistance (PCA), Autism, and Mental Health (MH) waiver service providers do not need to attend these trainings.

As a reminder, questions related to EVV can be submitted securely to ctevv@gainwelltechnologies.com.

