interChange Provider Important Message

Attention All Home Health Agencies, Acquired Brain Injury, Connecticut Home Care, Personal Care Assistant, Autism and Mental Health Waiver Providers: Rate Increase Claim Reprocessing

The Department of Social Services (DSS) has advised Gainwell Technologies to run a special cycle to reprocess home health and waiver claims that had a rate increase retroactive to July 1, 2021 and have not yet been systematically reprocessed.

The re-processed claims will appear on your March 29, 2022 Remittance Advice (RA) with an Internal Control Number (ICN) beginning with a region code of 53.

Value Based Payment (VBP) Reminder: Requirements for the next 1% VBP must be met by June 1, 2022 with the payment following on or before July 31, 2022.

