



Connecticut Medical Assistance Program Workshops

For Professional Providers

Presented by

The Department of Social Services (DSS) and DXC Technology

Are you or your staff in need of a refresher on current Connecticut Medical Assistance Program policy and professional claim submission guidelines? These workshops will provide a refresher for providers on successful claim submission and discuss any changes to the Connecticut Medical Assistance Program that may impact you. We will discuss tools and resources available to assist professional providers in their claim submission and provide you and your staff with an understanding of policy changes, as well as upcoming changes and how it will impact claims processing.

Workshop Topics Will Include:

• Affiliating Providers to a Group	• Claim Resolution Guide
• Demographic Maintenance	• Provider Fee Schedule
• Prior Authorizations	• Enhanced Payments (PCMH, HUSKY Health)
• Professional Web Claim Submission	• Bulletins
• Web Submission	• Re-enrollment
• National Correct Coding Initiative (NCCI)	• New Web Portal Capabilities

Please follow the registration instructions below to register for the workshop of your choice. Seating is limited, so be sure to **register by the designated due date**. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us. We look forward to seeing you at our workshops!

WORKSHOP LOCATIONS, DATES, AND TIMES

Workshop locations, dates, and times for the Professional Provider workshops are listed below. The registration links are listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please click [here](#) or refer to “How to Register for a Workshop” instructions beginning on page two (2) of this document.

Workshop Locations, Dates and Times:

Registration Due Dates:

Windham Hospital, 112 Mansfield Avenue, Willimantic, CT 06226

Friday August 2, 2019

10:00 am – 1:00 pm

Wednesday, July 31, 2019

[Windham Hospital Professional Registration](#)

Connecticut Hospital Association, 110 Barnes Road, Wallingford, CT 06492

Tuesday, August 6, 2019

1:00 pm - 4:00 pm

Friday, August 2, 2019

[CHA Professional Refresher Registration](#)

Friday August 23, 2019

9:00 am – 12:00 pm

Tuesday, August 20, 2019

[CHA Professional Refresher Registration](#)

HPEMyRoom Virtual Classroom Training

Monday, July 29, 2019

1:00 pm – 4:00 pm

Wednesday, July 24, 2019

[HPEMyRoom Professional Refresher](#)

Thursday, August 15, 2019

9:00 am – 12:00 pm

Monday, August 12, 2019

[HPEMyRoom Professional Refresher](#)

Wednesday, August 28, 2019

1:00 pm – 4:00 pm

Monday, August 26, 2019

[HPEMyRoom Professional Refresher](#)

HOW TO REGISTER FOR A WORKSHOP

To register for these workshops, visit the www.ctdssmap.com Web site and go to Information, then Publications and scroll down to Provider Workshop Invitation Forms. Select the Professional Provider Workshop you wish to attend and click on the Registration Link.

Due to limited seating availability, the workshops held at Connecticut Hospital Association and Windham Hospital are limited to two (2) attendees per provider. Each attendee from the same provider office must register separately.

Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number. Please retain this number for your records should you need to discuss your registration with DXC Technology. If you do not receive a confirmation number, you have not successfully registered for this workshop.

Please be sure to include all of the registration information indicated below to ensure timely and accurate attendance registration.

HPEMyRoom Virtual Classroom Training DXC Technology utilizes internet virtual classrooms that allow class participants to attend a workshop without leaving their office. Participants will be provided a key to an internet classroom to attend the training. At the same time, participants will dial into a conference call and have an opportunity to ask questions. Providers who register for this training will receive an email from DXC Technology with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received three (3) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

The following information is required when registering for a workshop:

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (**Required for HPEMyRoom Virtual Classroom Training**)
- Name of Attendee

IMPORTANT NOTICES:

CHA is a smoke-free campus

******* NO SMOKING ALLOWED*******

The use of tobacco products is prohibited on the grounds, sidewalks, delivery areas, and parking lots.
Refreshments will **not** be served.

Inclement Weather

Should inclement weather occur on the date of a workshop, resulting in a cancellation, DXC Technology will post a notice of workshop cancellation at **1-844-225-1164, extension 2154000**.

DIRECTIONS

Connecticut Hospital Association

110 Barnes Road, Wallingford, CT 06492 (203) 265-7611

- **1-91 NORTHBOUND:** Take Exit 15. At the end of the Exit ramp, turn LEFT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the *7th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.
- **I-91 SOUTHBOUND:** Take Exit 15. At the end of the Exit ramp, turn RIGHT onto ROUTE 68 WEST. Proceed approx. 1.8 miles on ROUTE 68 to the *6th traffic light; Turn RIGHT onto BARNES INDUSTRIAL PARK ROAD NORTH; at the traffic light, turn LEFT onto BARNES ROAD; and take FIRST RIGHT into CHA driveway.
- **Wilbur Cross (Route 15) NORTHBOUND:** Take Exit 66. At the end of the Exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *4th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.
- **Wilbur Cross (Route 15) SOUTHBOUND:** Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *5th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.

- **I-84 EASTBOUND:** Take Exit 27. Proceed onto Route 691 East. Follow to the WILBUR CROSS PARKWAY SOUTHBOUND. Take Exit 66. At the end of the exit ramp, turn LEFT onto ROUTE 5 SOUTH. Proceed approx. 1/4 mile to *5th traffic light. Turn LEFT up short hill to next traffic light. Turn LEFT onto ROUTE 68 EAST. At FIRST traffic light; turn LEFT onto NORTH MAIN STREET EXTENSION. Take first RIGHT onto BARNES ROAD. CHA is the SECOND BUILDING ON THE LEFT.

***IMPORTANT ~ Traffic light count includes light at the end of ramp**

Windham Hospital

112 Mansfield Avenue, Willimantic, CT 06226

Phone (860) 456-9116

- **From Bradley International Airport:** Follow signs out of Bradley towards Route 91 South. Get off exit 35A - Route 291 East, follow it to the end and bear right at the split. Follow the signs for Route 384 East and follow it to the end. At the split, bear right and follow Route 6 East towards Willimantic / Providence; (about 15 to 20 minutes later) you'll see Columbia Ford on your right. At the next light, turn left onto the Route 6 expressway. Take the first exit (Route 32). Turn right off the ramp. At the fourth light (by McDonald's) turn left onto West Avenue, bearing right onto Valley Street at the next intersection. At the first stop sign, turn left onto Mansfield Avenue. The entrance to Windham Hospital is on the left.
- **From Hartford, Connecticut:** Take Route 84 East to exit 59 (Route 384 East) and follow to end. At the split, bear right and follow Route 6 East towards Willimantic / Providence; (about 15 to 20 minutes later) you'll see Columbia Ford on your right. At the next light, turn left onto the Route 6 expressway. Take the first exit (Route 32). Turn right off the ramp. At the fourth light (by McDonald's) turn left onto West Avenue, bearing right onto Valley Street at the next intersection. At the first stop sign, turn left onto Mansfield Avenue. The entrance to Windham Hospital is on the left.
- **From Norwich, Connecticut:** Take Route 32 North towards Willimantic. When you reach Main Street, Willimantic (Dunkin Donuts in front of you at the light) turn left (still following Route 32 N). At the fork in front of Stop & Shop, bear right (still following Route 32 N). Take your first right onto West Avenue, bearing right onto Valley Street at the next intersection. At the first stop sign, turn left onto Mansfield Avenue. The entrance to Windham Hospital is on the left.