



Connecticut Medical Assistance Program Workshops

For Professional Providers

Presented by

The Department of Social Services (DSS) and DXC Technology

Are you or your staff in need of a refresher on current Connecticut Medical Assistance Program policy and professional claim submission guidelines? These workshops will provide a refresher for providers on successful claim submission and discuss any changes to the Connecticut Medical Assistance Program that may impact you. We will discuss tools and resources available to assist professional providers in their claim submission and provide you and your staff with an understanding of policy changes, as well as upcoming changes and how claims processing will be impacted.

Workshop Topics Will Include:

• Affiliating Providers to a Group	• Claim Resolution Guide
• Demographic Maintenance	• Provider Fee Schedule
• Prior Authorizations	• Enhanced Payments (PCMH, HUSKY Health)
• Professional Web Claim Submission	• Bulletins
• Web Submission	• Re-enrollment
• National Correct Coding Initiative (NCCI)	• Telehealth

Please follow the registration instructions below to register for the workshop of your choice. Seating is limited, so be sure to **register by the designated due date**. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us. We look forward to seeing you at our workshops!

VIRTUAL WORKSHOP DATES AND TIMES

Workshop locations, dates, and times for the Professional Provider Refresher workshops are listed below. The registration links are listed beneath the date of the workshop. To register for a workshop, select the appropriate link and register online. Please click [here](#) or refer to “How to Register for a Workshop” instructions beginning on page two (2) of this document.

Workshop Dates and Times:

Registration Due Dates:

HPEMyRoom Virtual Classroom Training

Friday, September 11, 2020

9:00 am – 12:00 pm

Wednesday, September 9, 2020

[HPE MyRoom Professional Refresher](#)

Friday, September 18, 2020

11:00 am – 2:00 pm

Wednesday, September 16, 2020

[HPE MyRoom Professional Refresher](#)

Monday, September 21, 2020

1:00 pm – 4:00 pm

Thursday, September 17, 2020

[HPE MyRoom Professional Refresher](#)

Wednesday, September 23, 2020

9:00 am – 12:00 pm

Monday, September 21, 2020

[HPE MyRoom Professional Refresher](#)

HOW TO REGISTER FOR A WORKSHOP

To register for these workshops, visit the www.ctdssmap.com Web site and go to Information, then Publications and scroll down to Provider Workshop Invitation Forms. From here, select the Professional Provider Refresher Workshop session you wish to attend and click on the Registration Link. Alternatively, you can click on any of the HPE MyRoom Links listed above within this invitation for the desired session.

HPE MyRoom Virtual Classroom Training DXC Technology utilizes internet virtual classrooms that allow class participants to attend a workshop without leaving their office. Participants will be provided a key to an internet classroom to attend the training. At the same time, participants will dial into a conference call and have an opportunity to ask questions. Providers who register for this training will receive an email from DXC Technology with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this email is not received three (3) days prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.

The following information is **required** when registering for a workshop:

- Provider Name
- NPI Number
- Contact Name
- Telephone Number (including Area Code)
- Email Address (**Required for HPE MyRoom Virtual Classroom Training**)
- Name of Attendee

Inclement Weather/ Cancellation

Should inclement weather or emergent event occur on the date of a workshop resulting in a cancellation, DXC Technology will post a notice of workshop cancellation at **1-833-700-8959, extension 3154000.**