



**A Connecticut Medical Assistance Program  
Pharmacy Prior Authorization Training  
For All Prescribing Providers**

**Presented by**

**The Department of Social Services and Gainwell Technologies**

Do you have questions about submitting prior pharmacy authorizations that now require clinical review? Join us for a focused, practical training session designed to explain the authorization process, highlight common errors and share tips that can help your request move more efficiently. These workshops will help providers familiarize themselves with the new pharmacy clinical review prior authorization process for the managed preferred drug list classes or for prescribers who have other concerns related to web portal prior authorization submission are encouraged to attend this workshop.

**Workshop Topics Will Include:**

• Managed Preferred Drug List Classes
• Prior Authorization Form Directory Drug and Diabetic Product Search
• Pharmacy Prior Authorization Forms
• Pharmacy Web PA Tool
• Important Updates
• Questions

Please follow the registration instructions below to register for the workshop of your choice. If you have any questions concerning this information, please contact the Provider Assistance Center at 1-800-842-8440. Please join us! We look forward to your attendance at one of the workshops noted below.



## WORKSHOP DATES AND TIMES

The workshop dates and times for the Pharmacy Prior Authorization Workshops are listed below. The registration link is listed below the date of the workshop. To register for a workshop, click on the link and register online.

### **Virtual Microsoft Teams Dates and Times:**

Tuesday, February 24, 2026 9:00 am – 11:00 am

<https://www.surveymonkey.com/r/2026PPA055>

Wednesday, March 4, 2026 9:00 am -11:00 am

<https://www.surveymonkey.com/r/2026PPA055>

### **Registration Due Date:**

Thursday, February 19, 2026

Sunday, March 1, 2026

**Once you click “Register Now” at the bottom of your registration page, you will be provided a workshop confirmation number.** Please retain this number for your records should you need to discuss your registration with Gainwell Technologies. **If you do not receive a confirmation number, you have not successfully registered for this workshop.**

Please be sure to include all registration information indicated below to ensure timely and accurate attendance registration.

### **Please supply the following information when registering for a workshop:**

- Provider Name
- NPI Number or AVRS ID
- Contact Name
- Telephone Number (including Area Code)
- Email Address (**Required for Internet Virtual Classroom Training**)
- Name of Attendee

### **Virtual Classroom Training**

Gainwell Technologies utilizes internet virtual classrooms via Microsoft Teams that allow class participants to attend a workshop without leaving their office. Providers who register for this training will receive an email with directions on how to attend this training. **For this reason, it is critical that providers enter a valid email address at the time of registration.** If this confirmation email is not received **two (2) days** prior to the training, please contact the Provider Assistance Center toll free at 1-800-842-8440.