

# interChange Provider Important Message

**Attention: Connecticut Home Care (CHC), Personal Care Assistant (PCA), Acquired Brain Injury (ABI), Autism and Mental Health (MH) Waiver Service Providers**

- 1. Alternate Electronic Visit Verification (EVV) - Personal Care Services (PCS) Town Hall Session #3 Date & Registration Link**
- 2. Presentation & Recording for Previous Town Hall Sessions available on the Connecticut Medical Assistance Program (CMAP) Web site**
- 3. Alternate EVV Provider Registration Form**

The purpose of this Important Message is to provide helpful information about the transition to an Open Vendor EVV model with an aggregator solution for the collection of PCS visit data. The Open Vendor EVV model will allow providers the opportunity to use either the State's existing external EVV vendor system (i.e., Sandata Agency Management) or their own third-party ("Alternate EVV" or "ALT EVV") system to capture visit data. **Please note, the transition to an Alternate EVV solution is optional. No action is required from those providers choosing to continue utilizing Sandata Agency Management.**

## **1. Alternate EVV - PCS Town Hall Session #3 Date & Registration Link**

Gainwell Technologies would like to remind PCS providers and their vendors of the third and final Town Hall session to be held on **Tuesday, April 30, 2024, from 10:00 am to 11:30 am (Eastern Standard Time)** by Sandata Technologies. This session is intended to review the Alternate EVV technical specification and discuss "Go Live" for the Open Vendor EVV model. Providers and vendors can register for this webinar by clicking the following link: [Town Hall Session #3](#). While anyone can register and attend the Town Hall, the information is geared towards PCS providers planning to switch to Alternate EVV and their vendors.

## **2. Presentation & Recording for Previous Town Hall Sessions available on the CMAP Web site**

The recording and associated presentation for the first and second Town Hall sessions can be found on the [www.ctdssmap.com](http://www.ctdssmap.com) Web site. From the home page, click "Electronic Visit Verification", followed by "Important Documentation", and finally "[Open Vendor EVV Model Implementation for Personal Care Services](#)". This page also includes a link to the Alternate EVV technical specification and previous provider communications.



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## 3. Alternate EVV Provider Registration Form

Following the third Town Hall session on April 30, 2024, providers interested in transitioning to Alternate EVV can complete a registration webform created by Sandata. It is important to note that a provider with multiple Automated Voice Response System (AVRS) IDs will need to register under each unique ID number. A link to the webform and other informational materials about Alternate EVV are available below.

- Click the [ALT EVV Open Model Webform](#) to formally indicate your intent to use an Alternate EVV system and register your vendor *after the Town Hall on April 30<sup>th</sup>*.
- For instructions about filling out the ALT EVV Open Model Webform, as well as screenshots, [click here](#).
- To access a step-by-step overview of the ALT EVV Open Model registration, certification, and credentialing process, [click here](#).

As a reminder, any questions or comments related to EVV can be submitted securely to [ctevv@gainwelltechnologies.com](mailto:ctevv@gainwelltechnologies.com).