



TO: Physicians, Advanced Practice Registered Nurses (APRNs), Physician Assistants (PAs), Certified Nurse Midwives (CNMs) and Hospitals
RE: Clarification of Clinician Requirements for Peer to Peer Discussions

The Department of Social Services (DSS) is clarifying its expectations regarding peer-to-peer discussions as part of utilization reviews or reevaluations pertaining to medical necessity determinations for HUSKY Health members.

A peer-to-peer discussion is a telephonic conversation between a physician reviewer at one of DSS' Administrative Service Organizations (ASO) and an in-state or out-of-state Connecticut Medical Assistance Program (CMAP) enrolled ordering/referring licensed clinician (**who provides direct care to the patient**) for the purpose of discussing adverse determinations. A Peer to Peer Discussion is intended to provide an opportunity for the clinician to provide additional pertinent clinical information that may support the medical necessity of the requested service or item and which may not have been available at the time the original request was submitted.

Please be advised that each ASO has a process in place to request and schedule a peer-to-peer discussion. Providers should contact each respective ASO's provider relations center for more information.

DSS Administrative Services Organizations

Medical - Community Health Network of Connecticut, Inc. (CHNCT)

Provider Relations: 1-800-440-5071

Behavioral Health- Beacon Health Options

Provider Relations: 1-877-552-8247

Dental - BeneCare

Provider Relations: 1-888-445-6665