

Connecticut Department of Social Services Medical Assistance Program

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Provider Bulletin 2017- 13 April 2017

TO: Physicians, Advanced Practice Registered Nurses (APRN), Physician Assistants (PA), Chiropractors, Certified Nurse-Midwives (CNM), Independent Radiology Centers and Outpatient Hospitals

RE: Change to Radiology Authorization Date Span

Effective April 1, 2017 and forward, radiology authorizations for HUSKY Health Program members will be valid for sixty (60) days from the date of receipt. This is a change from the current authorization time span of thirty (30) days. Extensions beyond sixty (60) days will not be allowed. If the authorized study is not completed within the sixty (60) day time frame, providers will need to submit a new authorization request to eviCore and provide information supporting the medical necessity of the requested study.

For questions regarding the prior authorization process, please contact CHNCT at 1-800-440-5071, Monday through Friday, between the hours of 8:00 a.m. to 6:00 p.m.