



**TO: All Providers**

**RE: Elimination of Paper Claims Update**

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The purpose of this provider bulletin is to provide an update to providers on the elimination of paper claims initiative as communicated to providers via Provider Bulletin PB16-31 in June of 2016.

To date, any paper claims that have been received by Hewlett Packard Enterprise (HPE) after October 1, 2016, with the exception of Out-of-State (OOS) provider and claims submitted for special handling, have been returned to the provider (RTP).

This provider bulletin is to inform providers that effective February 1, 2017, HPE will no longer RTP paper claims back to providers. Any paper claims received will be immediately destroyed, with the exception of OOS and special handling claims.

As a reminder, training materials from the Web Claim submission provider workshops are posted to the [www.ctdssmap.com](http://www.ctdssmap.com) Web site. Providers may also refer to Provider Bulletin PB16-31 which details the different electronic claim submission options available to providers as well as has links to resource materials and the provider training page.