

interChange Provider Important Message

Provider Bulletin PB16-33 Clarification

In support of the CMAP Electronic Visit Verification (EVV) implementation, the Department of Social Service (DSS) has been evaluating many options to support the provider agencies and their adoption of this system.

After careful consideration and considerable analysis of the current scheduling systems in the market used by agencies supporting the CMAP program, DSS has decided to support scheduling interfaces into the Sandata EVV system for any agency with an existing scheduling system. This includes integration for both scheduling systems developed by 3rd party software vendors as well as system developed in-house by provider agencies.

- DSS will support the use of a standard scheduling interface into the Sandata EVV system.
- DSS will pay for the technical review and data validation costs associated with the delivery of data via this standard interface into the EVV system.
- The EVV system will provide completed visit and payroll extracts in a standard format out of the EVV system for use in the scheduling tools used by the agencies.

While DSS wants to ensure as smooth a transition as possible, we cannot be responsible for any development costs associated with the translation of data from a provider agency's specific system into this standard format. Whatever costs there may be to bring the scheduling data into the EVV standard scheduling format will be the responsibility of the provider agency.

In order to use this EVV standard scheduling interface, CMAP agencies will need to register their intent by **June 30, 2016**. To register, simply send an email to ctinterface@sandata.com, and include 'EVV Interface Registration' in the subject line. Please include your agency's name and technical resource contact info in the message body.

If you are unsure if your agency needs a scheduling interface into EVV and need further clarification please email ctinterface@sandata.com.

Does my agency need a scheduling interface into EVV?

Your provider agency would only need a scheduling interface if:

- You currently use a scheduling tool in your CMAP-related business
AND
- You wish to continue using this as your primary scheduling tool
AND

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- Your agency cannot support manual entry of your CMAP-related client schedules into both the current scheduling tool and the EVV system.

If your agency does not use a formal scheduling tool, or does not support significant CMAP-related clientele, then an interface for scheduling information is likely not needed by your agency.

What does my agency need to do to get a scheduling interface into EVV?

1. Review the Scheduling Interface

In order to begin the scheduling interface process, agencies should review the EVV Standard scheduling interface and determine if it is right for their agency.

- The interface documentation, as well as accompanying documentation on the completed visit and payroll extracts can be found on the CMAP site [here](#).

2. Register

If the scheduling interface is something your agency would like to pursue, then you will need to begin the registration process ASAP.

- Agencies must [register](#) their intent to have a scheduling interface by **June 30, 2016**.
- Agencies who do not register their intent for a scheduling interface by this date will not have a scheduling interface supported by program launch, and will not have their technical review & verification costs covered by the DSS.
- Once registered, the Sandata team will reach out to your technical contact and provide technical review of your agency's system and work with your team or 3rd party vendor to address any questions they may have with the standard scheduling interface.

3. Produce Test Data

Now that your agency has registered, in order to support having a scheduling interface prior to the program launch date of September 1, 2016, agencies will need to:

- Provide test data from their current scheduling system in the EVV standard format for verification by **August 1, 2016**.
- This data will then be analyzed and tested for compatibility in format & content to the EVV system.
- If schedule data is not delivered for analysis & testing by August 1, 2016, we cannot guarantee that the interface will be available for program launch on September 1, 2016.

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Once your agency's data is validated as compatible with the EVV system, your agency can then deliver schedule data updates to the EVV system automatically, at whatever frequency is best for your organization, without the need for duplicate schedule entry into two systems.

The Department understands and appreciates the complexity and difficulty of the work done on behalf of our CMAP clients by the many talented caregivers in our state. We are making large efforts to keep the CMAP program as efficient and cost-effective as possible, while seeking to mitigate the impact of these improvements on the caregiver agencies.

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