

# interChange Provider Important Message

## **Attention All Providers – Outpatient Crossover Claims Issue**

It has come to the Department of Social Services (DSS') attention that there are claims that electronically crossed-over directly from Medicare to the Connecticut Medical Assistance Program (CMAP) between November 22, 2021 through November 26, 2021 that are denying for Explanation of Benefits (EOB) code 2513 - Other Payer Adjudication Date is Invalid. Medicare has communicated that due to the Thanksgiving Holiday, there was a delay in their batch claims cycle to November 29, 2021, resulting in the Medicare payment date being later than the date the claims crossed over to CMAP. Claims that set this edit due to the delay in Medicare's payment date will be systematically identified and reprocessed in a future claim cycle. Impacted providers will be notified via a banner page message when those claims have been identified and re-processed.